# Nexi: The Leading European PayTech



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1.

Our evolution to a privileged leadership position in very attractive markets



### Nexi evolution from Italian Champion to the Leading European PayTech...





2022 - Today

The Leading European PayTech



Investments in Innovation & Technology Strategic
Investments &
Value-Accretive M&A

Competence & Talent
Development

Focus on
Core Business with
Non-Core Disposals





### ...growing the company stronger today and stronger for the future





2022 - Today

The Leading European PayTech

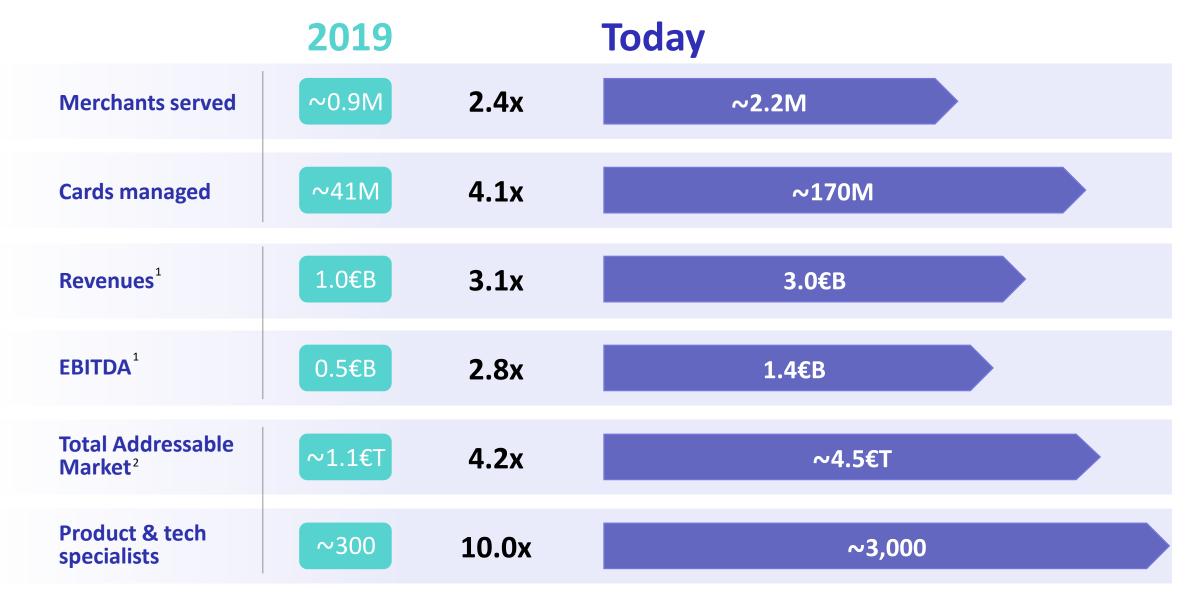
The Italian Champion

- Leading Italian provider with domestic focus
- National client base with strong bank heritage
- Payments focus with adjacent capabilities
- Increasing investments in Tech & Innovation
- Track-record of bolt-on M&A

- European PayTech leader in most attractive markets
- International & diversified client base
- Digital payments focus with strong tech DNA
- #1 in Europe by Investments in Tech & Innovation
- Successful large-scale transformational M&A



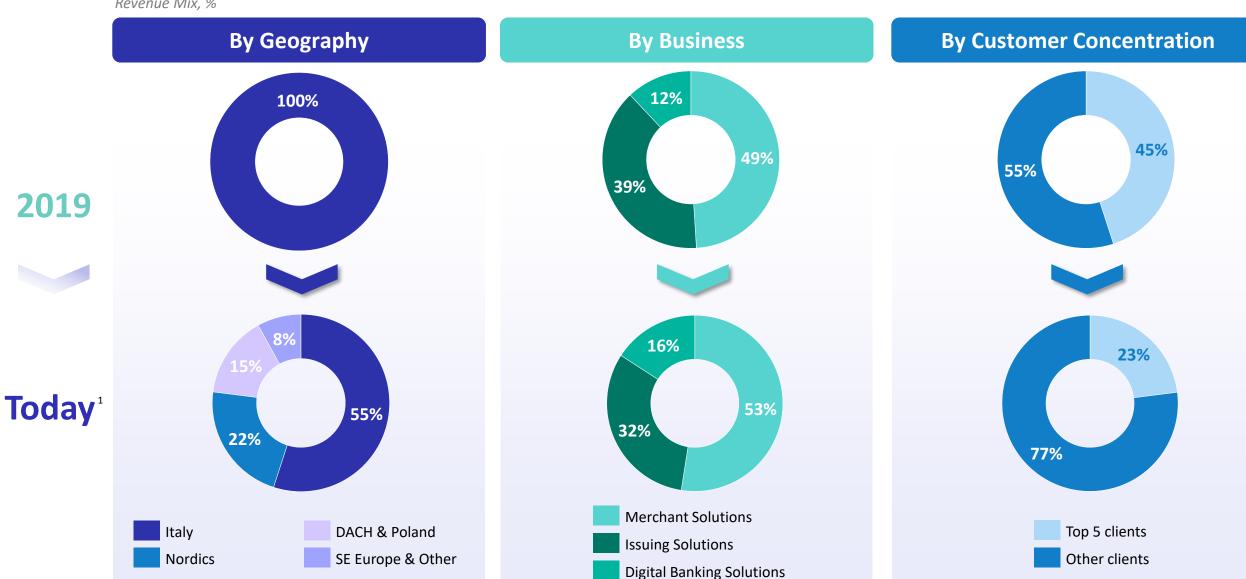
### Our journey led to a substantial increase of our scale and growth potential...





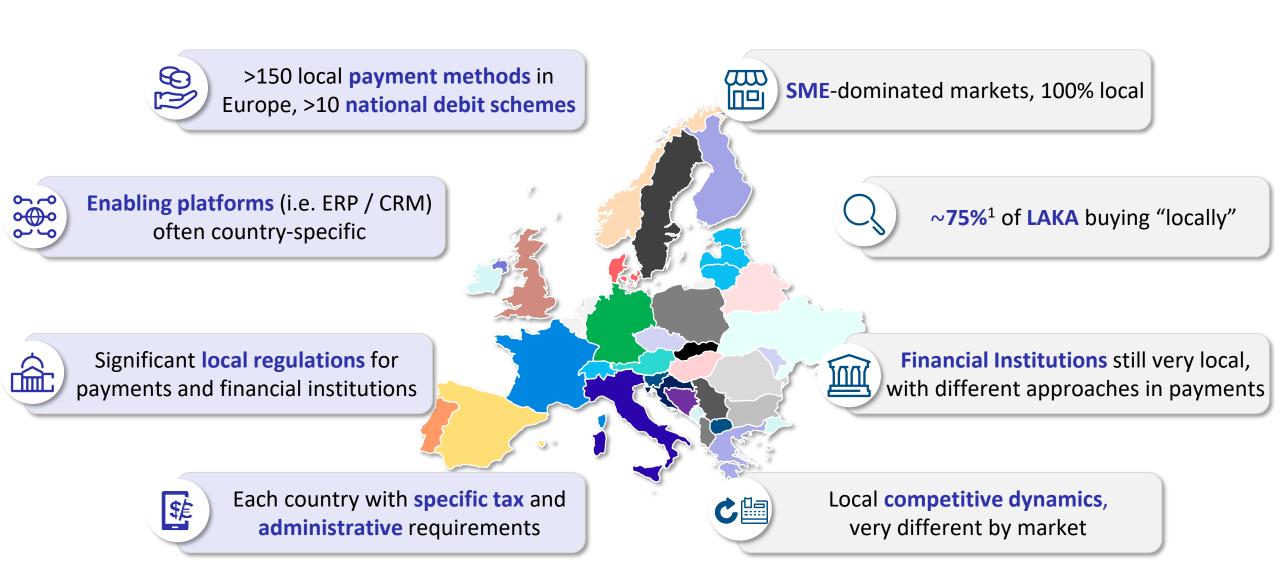
### ...while also making our business well diversified and resilient

Revenue Mix, %

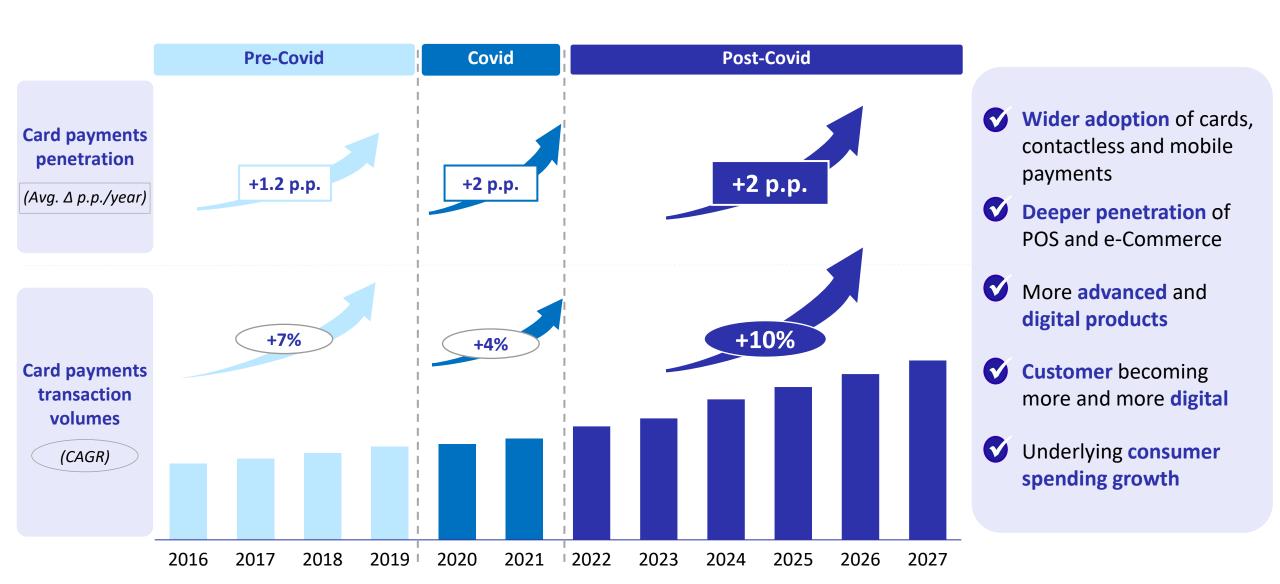




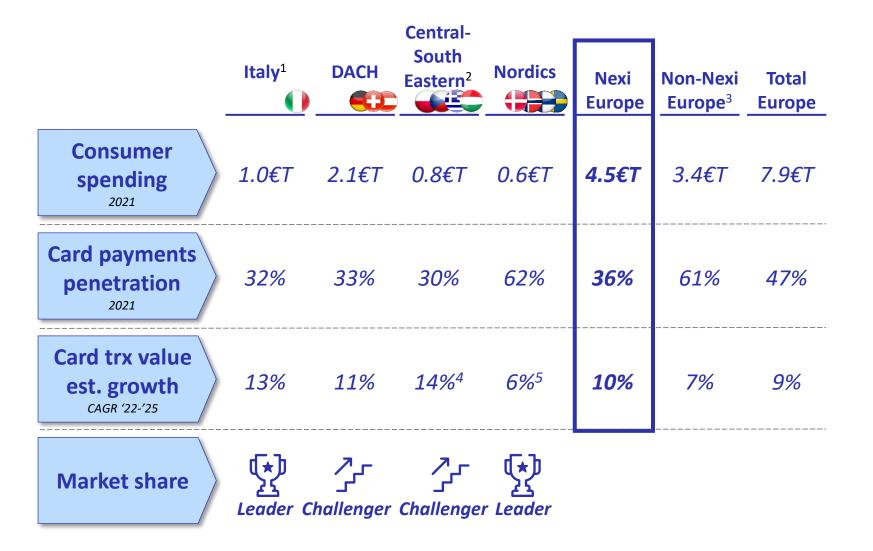
# The European payments landscape is complex and fragmented, therefore very attractive and defendable for strong entrenched players



# Digital payments market will continue to grow strongly in the future, supported by continued secular shift from cash to digital payments



# Nexi uniquely positioned in European most attractive markets, with a mix of strong Leader and established Challenger positions



- Total addressable market for Nexi of ~4.5€T, ~60% of Europe
- Average card penetration still low (36% vs 61% of non-Nexi countries)



Source: Managerial estimates. Notes: (1) Italy based on Bank of Italy 2021 data; (2) Includes i) Poland and ii) Greece, Slovakia, Croatia, Slovenia, Hungary, Czech Republic, Serbia, Romania, Albania, Bosnia, Bulgaria, Macedonia, Montenegro (only selected flags displayed); (3) Non-Nexi Europe includes UK, France, Spain, Portugal, Belgium, Netherlands and Luxembourg; (4) Based on estimated growth rate for Croatia, Slovakia, Hungary, Poland and Greece; (5) International schemes only; (6) Based on 2021 Consumer spending.

### Nexi future growth coming from both market and market share acceleration



## Strong and unique growth opportunities

of value of card spend in

Nexi markets in 2022-2025

- Market share acceleration in Nexi challenger position countries
- European expansionoffering future additional opportunities

Nexi market share<sup>2</sup>



## **Evolving customer needs offering exciting additional opportunities for Nexi**



## Consumers becoming more and more digital

- Digital and mobile payments
- Confidence with multiple payment methods
- Seamless customer experience across channels and devices
- Safety and security of transactions becoming key



## Digital payments becoming central for Merchants

- Digital payments acceptance as a must-have
- One-stop solutions to manage and grow their businesses
- Integrated and omni-channel solutions
- Fully-responsive support both digital and local



## Financial Institutions transforming digitally

- Digital-first customer interactions and products
- IT systems transitioning to modern and agile ones, although with challenges
- Approaching payments in multiple ways
- Focus on partnerships in non-core
   Fintech activities



2.

Differentiated strategy to drive strong profitable growth



### Our strategy to drive strong profitable growth

Strategic value drivers

- Differentiate through scale and market & customer proximity
- Drive focused accelerated growth in SME, eCommerce and Advanced Digital Issuing through superior products and commercial execution
- 3 Deliver strong synergies and continued operating leverage

Core business foundations

Superior technology capabilities, driving innovation agility and efficiency

5

One integrated talented team, with deep PayTech capabilities

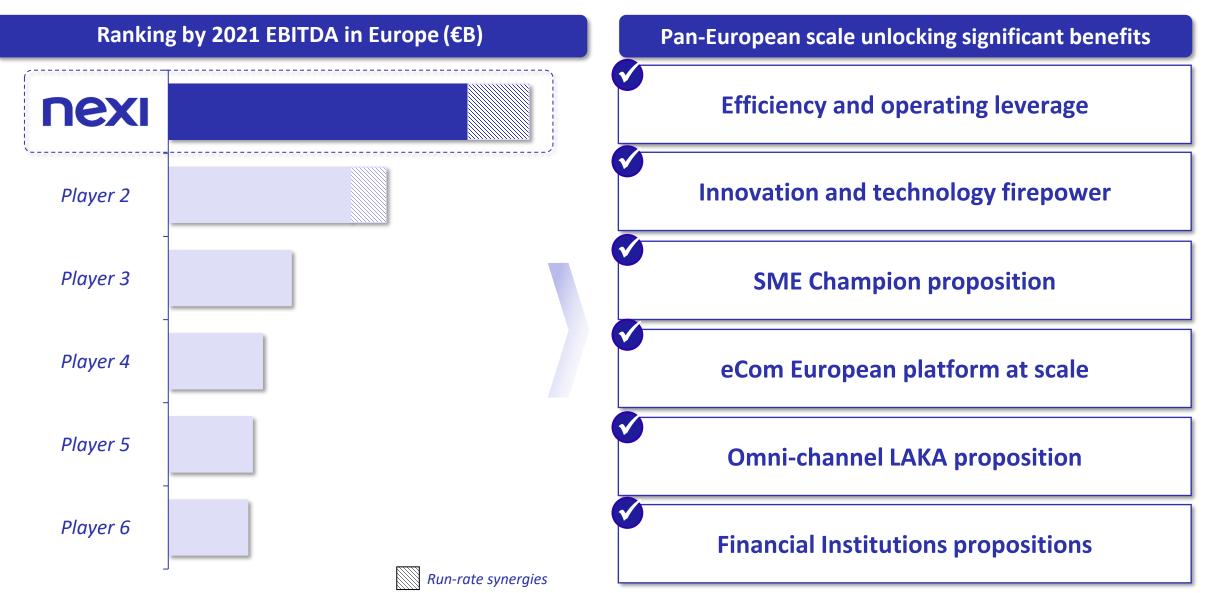
6

making digital
payments a driver
of progress



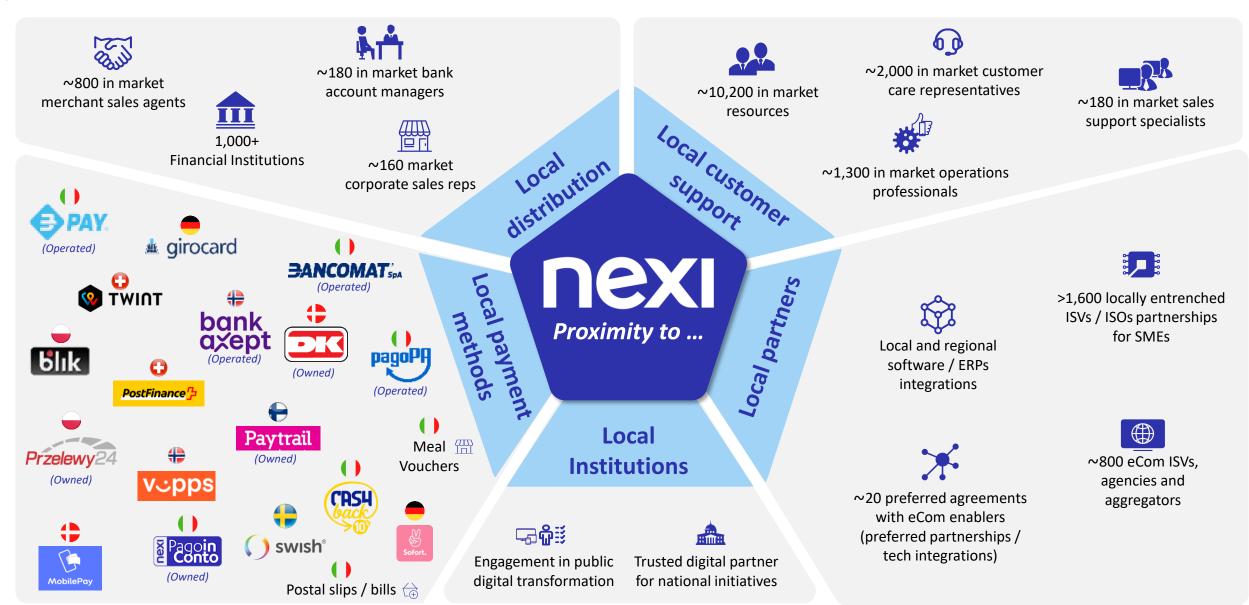


## Nexi European scale providing unique advantages



## 

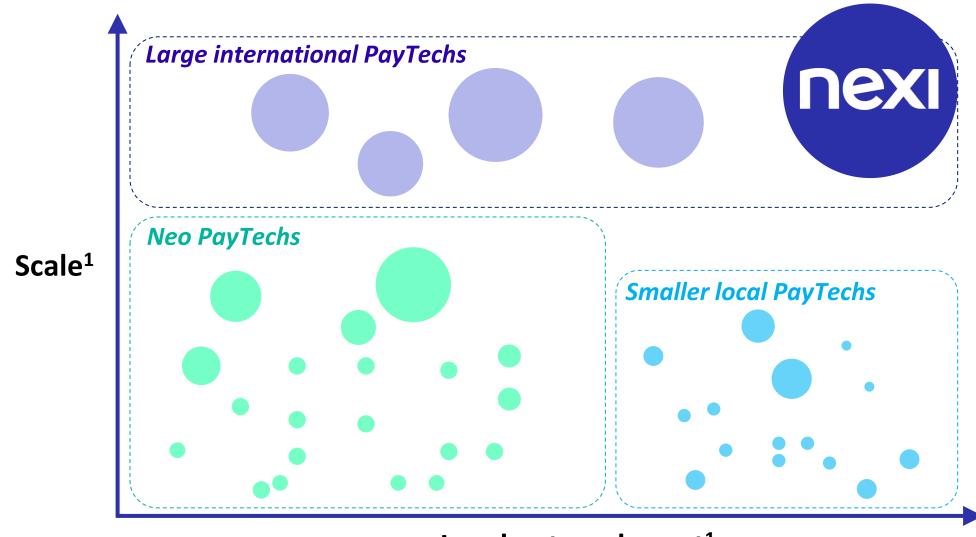
## Nexi market & customer proximity key to win in local markets





## 1

# Nexi unique differentiated positioning combining large scale and deep market & customer proximity



Local entrenchment<sup>1</sup>





# Drive focused accelerated growth in key market opportunities through superior products and commercial execution (1/2)

X%

Weight on total 2021 Group revenue<sup>1</sup>



#### **Merchant Solutions**

52%

o.w. 20%<sup>2</sup>

**SME** 

**solutions**, segment and local-specific

**Strengthen European leadership** 

Modular flexible one-stop shop

Payments-software integration,

Investments on local distribution,

partnering with ISVs

both direct and indirect

through:

o.w. 52%<sup>2</sup>

**Grow in National** (and Regional) **Mid/Large corporates** with:

LAKA

o.w. 10%<sup>2</sup>

- Industry-specific omni-channel propositions
- Deep local entrenchment via partnerships and tech integrations
- Investments in dedicated local sales and support capabilities

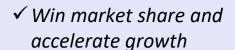
Achieve leadership in mid market through:

eCommerce (

- High-conversion omni-acceptance and collection solutions, with full local integrations
- Local front-ends with one pan-European integration layer
- Cross-selling synergies with SME and LAKA, with further investments in local go-to-market and support



✓ Consolidate leadership and grow value across verticals



✓ Drive accelerated growth with focus on specific verticals

√ Win market share across
all markets





✓ Over time, expand into new markets³



2

# Drive focused accelerated growth in key market opportunities through superior products and commercial execution (2/2)

X%

Weight on total 2021 Group revenue<sup>1</sup>



#### **Issuing Solutions**

32%



#### **Digital Banking Solutions**

16%

Win new customers in Europe

- Win new Bank customers on digital processing across
   Europe leveraging unique platform agility
- Win Corporates/FinTechs and medium/smaller Banks through Nexi unique Payments-as-a-Service propositions

Grow customer base value

- Upsell modular VAS proposition on Banks customer base
- Upgrade medium/smaller customer Banks to Nexi unique Payments-as-a-Service propositions

Grow in Account-based Payments

- Accelerate integrated Account
   Payments and Collection solutions
   for Corporates and PA
- Drive Account-to-Account/ Instant Payments growth across Europe

Rationalize business portfolio

- Focus on key growth strategic opportunities
- Dismiss/partner on non-core businesses



18

## Deliver strong recurring synergies, well above M&A plans...

#### **Key transformation initiatives...**

Revenue expansion through best-inclass products and cross-fertilization across markets

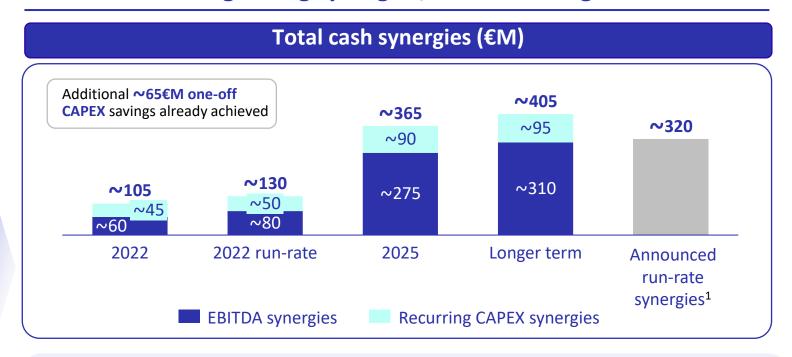
> Tech platforms optimization/ consolidation

**Procurement** optimization

**Insourcing and operational excellence** 

Continuous opex/capex planning & optimization

#### ...driving strong synergies, short and long-term

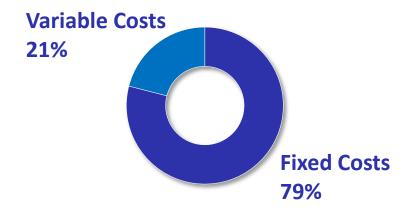


- √ ~105€M synergies confirmed by 2022
- √ ~365€M synergies to be delivered by 2025, ~405€M in the longer term
- √ 25%+ more synergies than announced



## ...and continued operating leverage driving EBITDA margin expansion

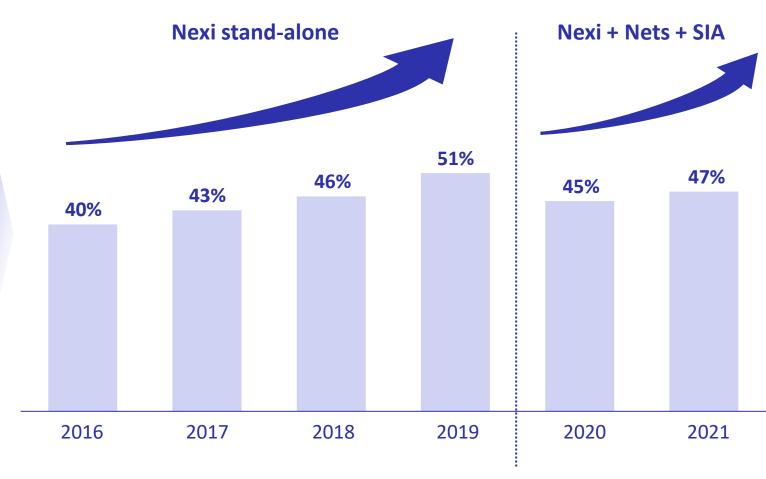
#### Limited variable costs<sup>1,2</sup>



#### **Continuous efficiency improvement**

- Operational transformation
- Process digitalization
- Efficiency culture









## Superior technology capabilities at scale...



**Cutting-edge** product development capabilities



>30K new IT releases in the last 12 months



40%+ YoY microservices developed



Country-specific gateways managed by dedicated teams



Cloud-based platforms & data lake



**Best-in-class** processing and core platforms capabilities



>1K dedicated professionals



~15bn issuing transactions acquiring transactions

processed per year



~14hn

processed per year

~17bn

clearing transactions processed per year

<u>(S)</u>



**Deep Banking system integration** and superior delivery capabilities



1,000+ financial institutions



Long-term partner of governments, PAs, Central institutions & Central Banks<sup>1</sup>



Partner of choice for systemic initiatives



"Migration engine" proven by 20+ M&A



Mission-critical leading edge infrastructure capabilities



>35 petaBytes in storage space



>25K servers managed across Europe



>5K network nodes



11 countries with technology sites



**Product & Tech specialists** 



**850**+€M

Cash IT & Innovation spend<sup>2</sup>



Pan-european **Digital Hub for software** development





## ...further evolving to drive innovation agility and efficiency

Local front-end for in-market integration and Advanced Merchant customer proximity *eCommerce* **Innovation Services** digital issuing Modular best-in-class reference solutions Common API-based backbone capabilities shared agility across the Group **Product / Solution platforms** Nexi in-house Digital Delivery Hub for software development Consolidation from 25+ to 4 processing platforms 1 strategic target acquiring platform, with 1 more tactical one **Core processing platforms** 2 target platforms for card mgmt and issuing processing Disposal of 20+ sunset platforms **Efficiency & Modernization** Accelerated transition to open architecture and hybrid cloud **Technology** Public cloud leveraged for scalability and agility; Infrastructure 50%+ of workload gradual migration Consolidation from 45 to ~15 data centers **No-compromise Unified Group security approach Cyber-security** security Best-in-class scaled-up capabilities





## One integrated talented team, with deep PayTech capabilities



~10,200

**Employees** 



~3,000

Professionals in Product & Tech



~4,600

Professionals in Sales & Operations



50+

**Nationalities** 



~43%

Women employees



~70%

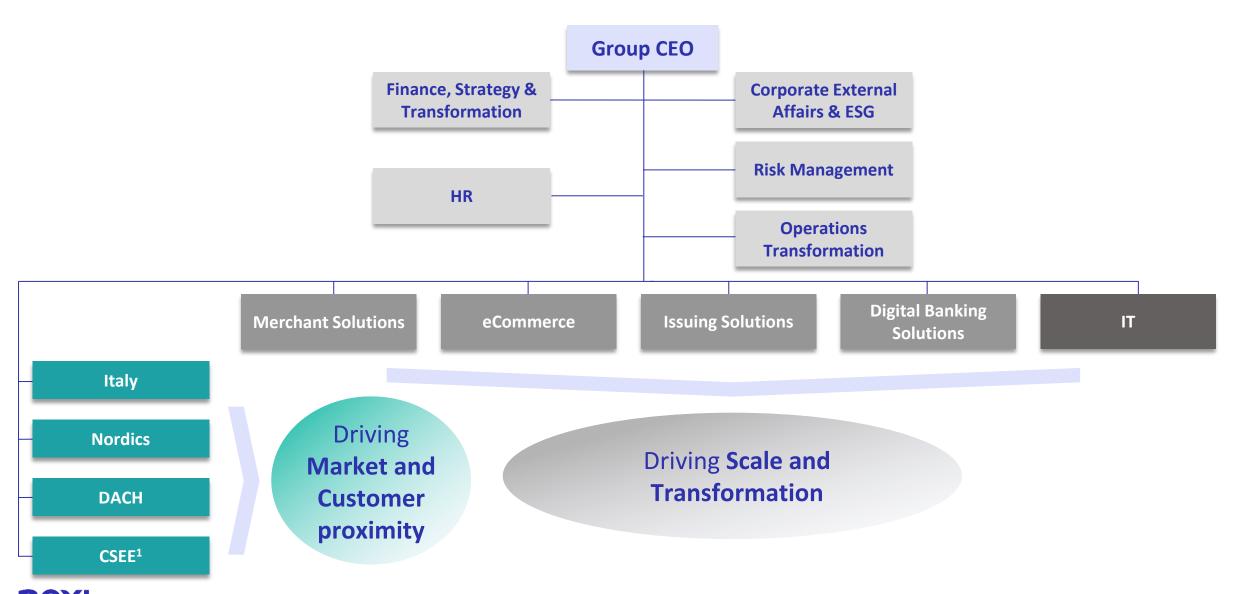
Employee Engagement Index







## **Evolving into one integrated Operating Model to deliver strategy**





## ESG championship, making digital payments a driver of progress



#### Digital Payments as a driver for progress...



#### **Social Progress, Digitization and Inclusion**

- Support SMEs and micro businesses digitization
- Support public services and PA / citizens digitization
- Drive digital inclusion and increase proximity to local communities



#### **Trust and Security**

- Guarantee perfect security and service continuity
- Promote customer centricity as a business foundation



#### ...and clear commitment to ESG championship



#### **Sustainable Products and Supply Chain**

- Improve eco-friendly design of products
- Promote Nexi's sustainability standards across supply chain



#### **Decarbonization**

- Achieve Carbon Neutrality by 2022 and Net Zero by 2040
- Accelerate greener consumption behaviors



#### **Talent Development and DE&I**

- Invest in people engagement and continuous capabilities upgrade
- Ensure proper gender / minorities representation and inclusion



#### **Governance**

- Adhere to high ethical standards and disclose complete ESG policies
- Adopt a best-in-class governance to achieve our ESG targets





vs. 61 in 2020





vs. C in 2020

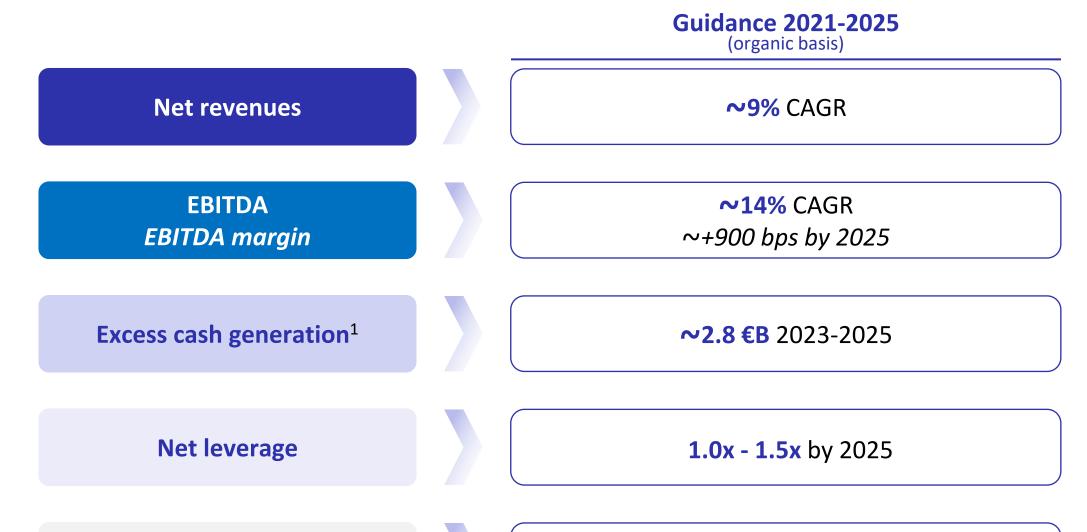


3.

Strong profitable growth and cash generation



## Strong profitable growth and cash generation



Normalised EPS<sup>2</sup>

**~20%** CAGR



