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Nexi today: the Leading European PayTech

Leadership

Unique reach

Scale and profitable growth

[‡]1

By Merchants Served¹

~2.2 million

Merchants served²

3.0€ billion

2021 Net Revenue³

+10% YoY

nexi

#1

By Value of Acquiring Transactions¹

~170 million

Cards managed

1.4 € billion

2021 EBITDA³

+13% YoY

#1

By Cards Issued¹

1,000+

Financial Institutions served

47%

2021 EBITDA Margin³

+2 p.p. YoY



Three key messages

1

Privileged position in very attractive markets

- Europe fragmented and very attractive for strong entrenched players
- Accelerated strong market growth, with secular shift from cash to digital
- Exposure to very attractive markets, with only 36% card penetration
- A mix of strong Leader and established Challenger positions

2

Differentiated growth strategy

- Differentiate through scale and market & customer proximity
- Drive accelerated growth on SME, eCommerce and Advanced Digital Issuing, through superior products and commercial execution
- Deliver strong synergies and continued operating leverage

3

Strong profitable growth and cash generation

- Revenues growing ~9% CAGR¹
- EBITDA growing ~14% CAGR¹ with ∼+900 bps margin expansion by 2025
- Excess cash generation of ~2.8 €B+
 in 2023-25, available for further
 value creation
- Normalized EPS growing ~20% CAGR¹



Notes: (1) 2021-2025 CAGR.

Agenda for today

Central European Time

	TV		71	e١	AI
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8:30 AM - 9:15 AM

Our Growth Plan

9:15 AM - 9:45 AM

Break

9:45 AM - 10:00 AM

Business Deep Dives

Winning in Merchant Solutions

10:00 AM - 11:15 AM

- SME & LAKA
- eCommerce

Winning in Issuing Solutions

11:15 AM - 11:45 AM

Break

11:45 AM - 12:00 PM

Closing

Closing Remarks

Q&A

12:00 PM - 1:00 PM



Nexi: The Leading European PayTech



Paolo Bertoluzzo



1.

Our evolution to a privileged leadership position in very attractive markets



Nexi evolution from Italian Champion to the Leading European PayTech...





2022 - Today

The Leading European PayTech



Investments in Innovation & Technology Strategic
Investments &
Value-Accretive M&A

Competence & Talent
Development

Focus on
Core Business with
Non-Core Disposals





...growing the company stronger today and stronger for the future





2022 - Today

The Leading European PayTech

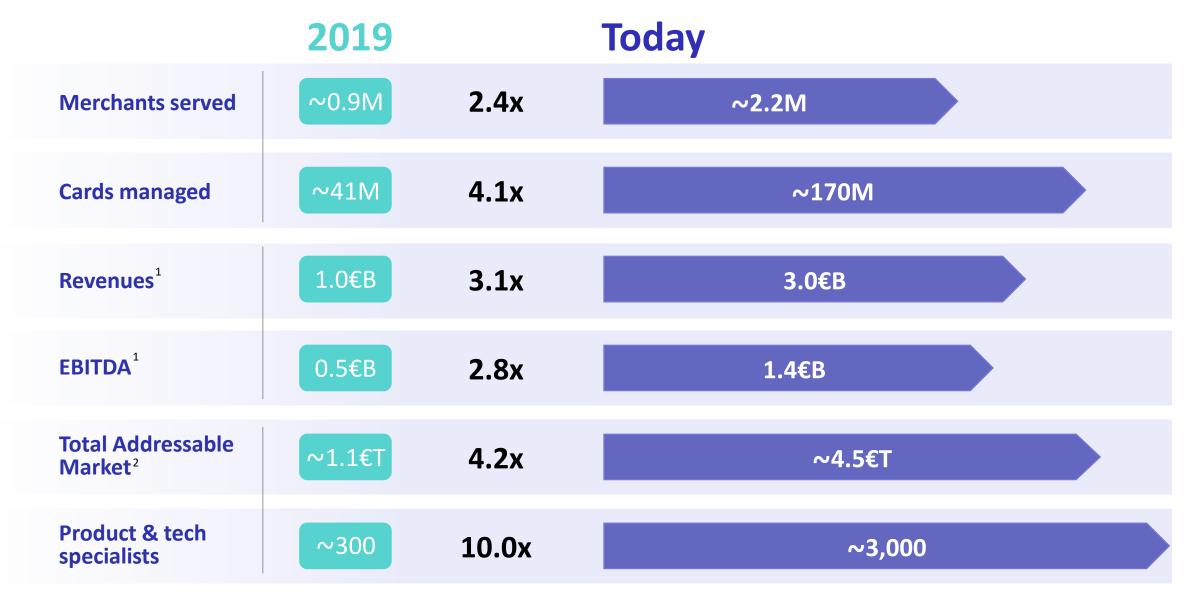
The Italian Champion

- Leading Italian provider with domestic focus
- National client base with strong bank heritage
- Payments focus with adjacent capabilities
- Increasing investments in Tech & Innovation
- Track-record of bolt-on M&A

- European PayTech leader in most attractive markets
- International & diversified client base
- Digital payments focus with strong tech DNA
- #1 in Europe by Investments in Tech & Innovation
- Successful large-scale transformational M&A



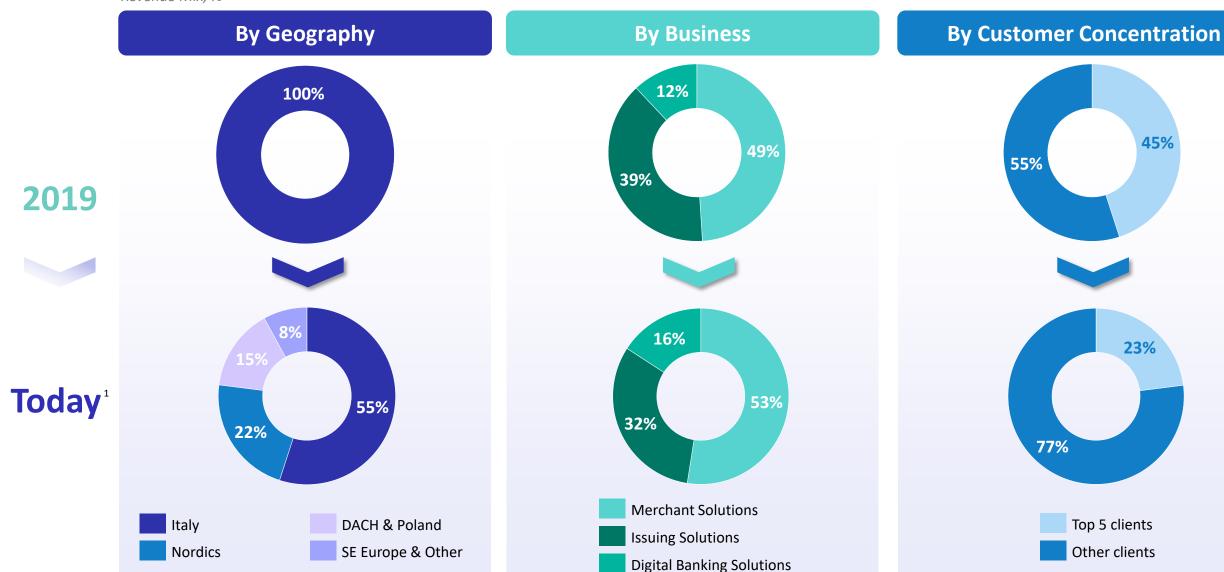
Our journey led to a substantial increase of our scale and growth potential...

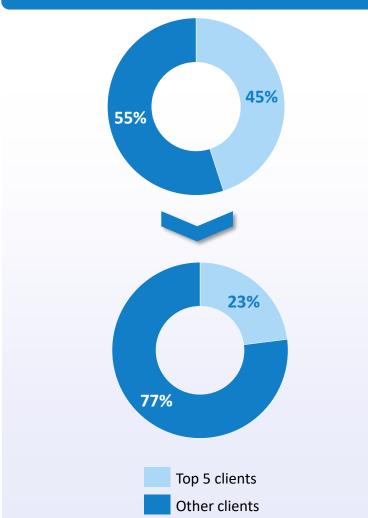




...while also making our business well diversified and resilient

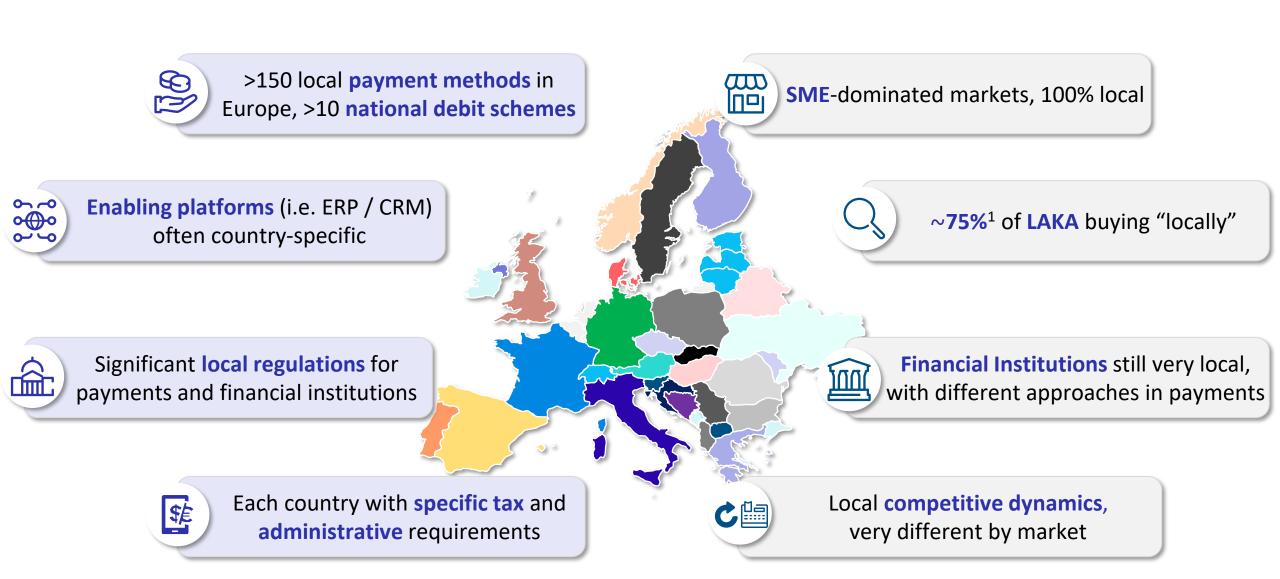




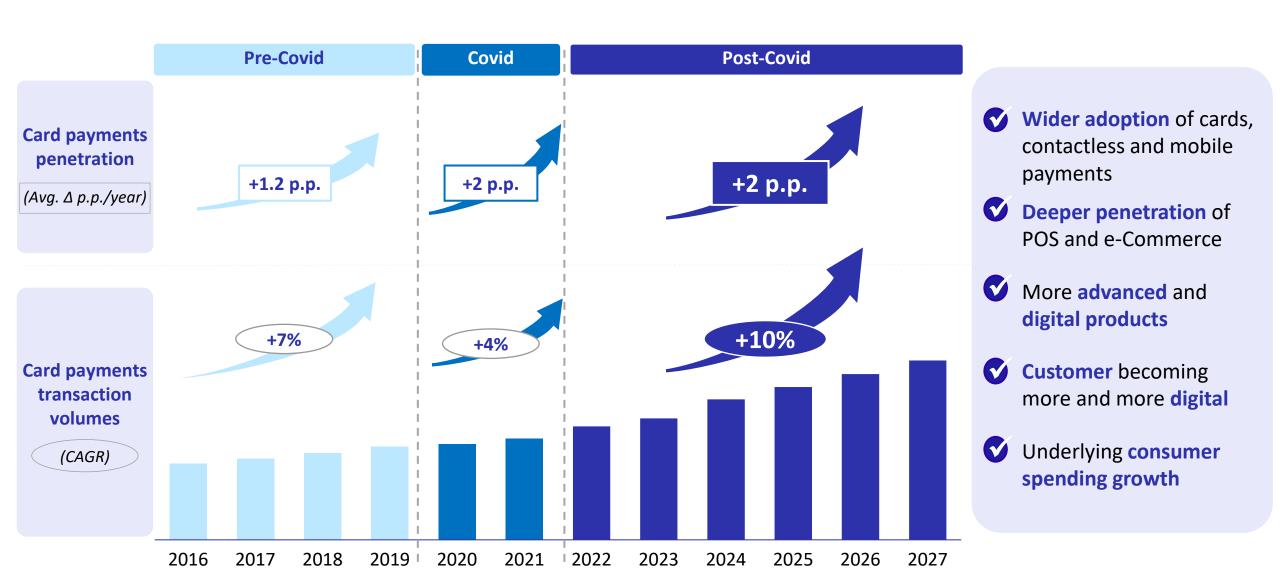




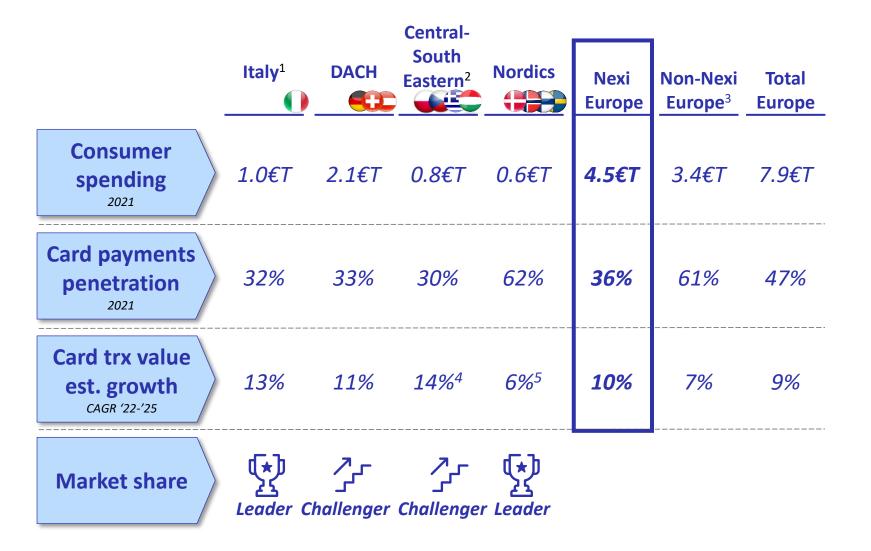
The European payments landscape is complex and fragmented, therefore very attractive and defendable for strong entrenched players



Digital payments market will continue to grow strongly in the future, supported by continued secular shift from cash to digital payments



Nexi uniquely positioned in European most attractive markets, with a mix of strong Leader and established Challenger positions



- Total addressable market for Nexi of ~4.5€T, ~60% of Europe
- Average card penetration still low (36% vs 61% of non-Nexi countries)
- ~60% of value⁶ in Challenger positions with large room to grow market share



Nexi future growth coming from both market and market share acceleration



Strong and unique growth opportunities

of value of card spend in

Nexi markets in 2022-2025

- Market share acceleration in Nexi challenger position countries
- European expansionoffering future additional opportunities

Nexi market share²



Evolving customer needs offering exciting additional opportunities for Nexi



Consumers becoming more and more digital

- Digital and mobile payments
- Confidence with multiple payment methods
- Seamless customer experience across channels and devices
- Safety and security of transactions becoming key



Digital payments becoming central for Merchants

- Digital payments acceptance as a must-have
- One-stop solutions to manage and grow their businesses
- Integrated and omni-channel solutions
- Fully-responsive support both digital and local



Financial Institutions transforming digitally

- Digital-first customer interactions and products
- IT systems transitioning to modern and agile ones, although with challenges
- Approaching payments in multiple ways
- Focus on partnerships in non-core
 Fintech activities



2.

Differentiated strategy to drive strong profitable growth



Our strategy to drive strong profitable growth

Strategic value drivers

- Differentiate through scale and market & customer proximity
- Drive focused accelerated growth in SME, eCommerce and Advanced Digital Issuing through superior products and commercial execution
- 3 Deliver strong synergies and continued operating leverage

Core business foundations

Superior technology capabilities, driving innovation agility and efficiency

5

One integrated talented team, with deep PayTech capabilities

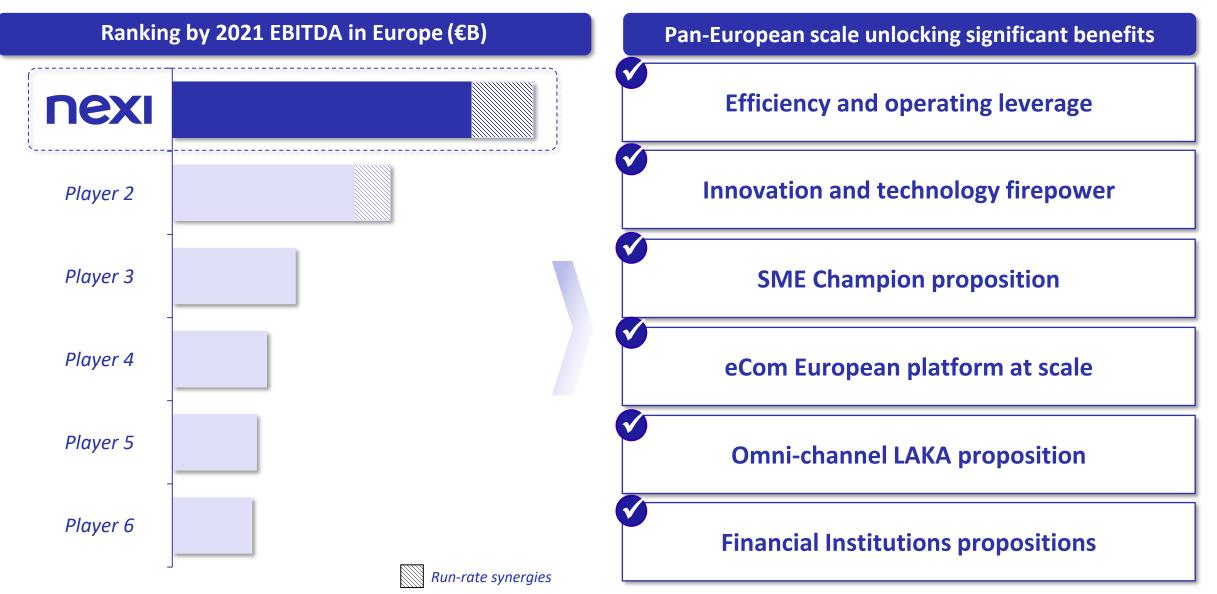
6

making digital
payments a driver
of progress

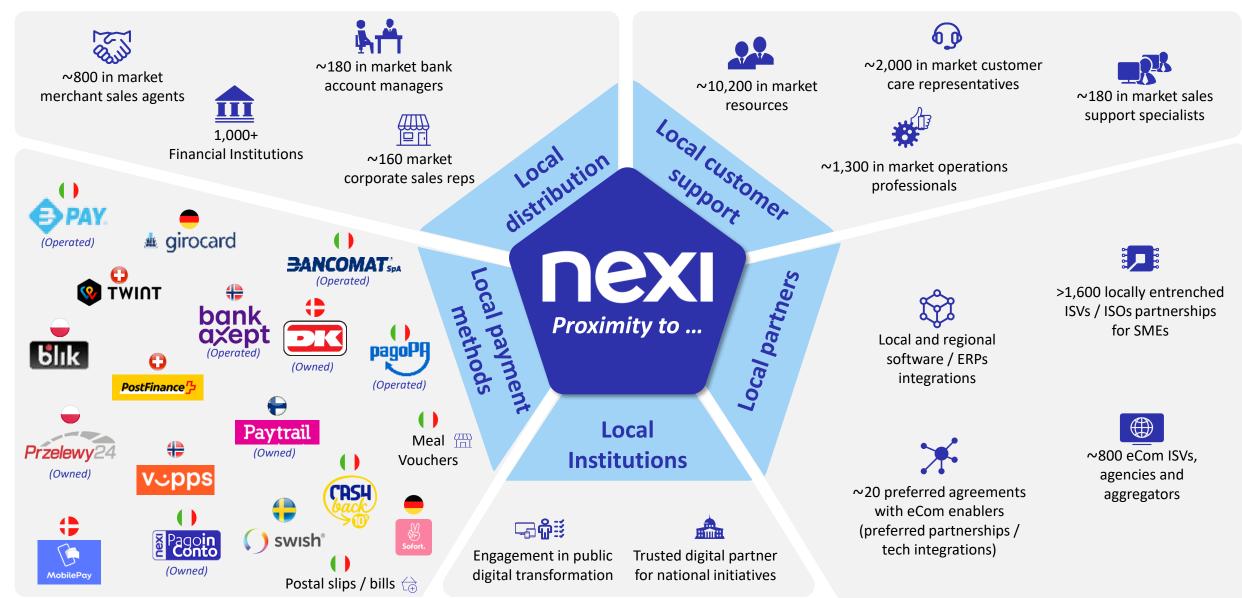




Nexi European scale providing unique advantages



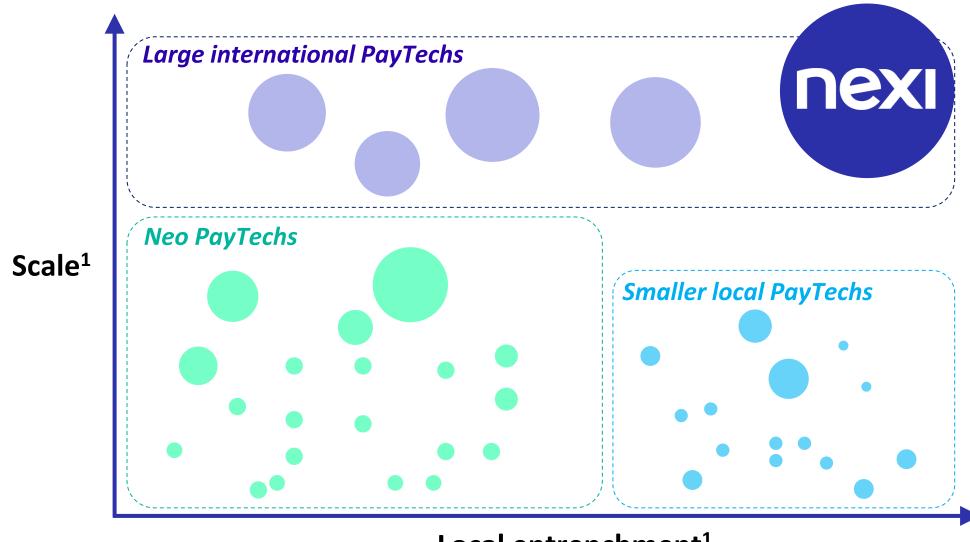
Nexi market & customer proximity key to win in local markets





1

Nexi unique differentiated positioning combining large scale and deep market & customer proximity









Drive focused accelerated growth in key market opportunities through superior products and commercial execution (1/2)

Weight on total 2021 Group revenue¹



Merchant Solutions

propositions



o.w. 20%²

SME

o.w. 52%²

Grow in National (and Regional)

LAKA

o.w. 10%²

Achieve leadership in mid market through:

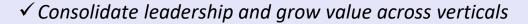
eCommerce

- **Strengthen European leadership** through:
- Modular flexible one-stop shop **solutions**, segment and local-specific
- Payments-software integration, partnering with ISVs
- Investments on local distribution, both direct and indirect

Mid/Large corporates with:

Industry-specific omni-channel

- Deep local entrenchment via partnerships and tech integrations
- Investments in dedicated local sales and support capabilities
- High-conversion omni-acceptance and collection solutions, with full local integrations
- Local front-ends with one pan-**European** integration layer
- Cross-selling synergies with SME and LAKA, with further investments in local go-to-market and support



- - ✓ Win market share and ✓ Drive accelerated growth with accelerate growth focus on specific verticals
- ✓ Win market share across all markets

✓ Over time, expand into new markets³



2

Drive focused accelerated growth in key market opportunities through superior products and commercial execution (2/2)

X%

Weight on total 2021 Group revenue¹



Issuing Solutions

32%



Digital Banking Solutions

16%

Win new customers in Europe

- Win new Bank customers on digital processing across
 Europe leveraging unique platform agility
- Win Corporates/FinTechs and medium/smaller Banks through Nexi unique Payments-as-a-Service propositions

Grow customer base value

- Upsell modular VAS proposition on Banks customer base
- Upgrade medium/smaller customer Banks to Nexi unique Payments-as-a-Service propositions

Grow in Accountbased Payments

- Accelerate integrated Account
 Payments and Collection solutions
 for Corporates and PA
- Drive Account-to-Account/ Instant Payments growth across Europe

Rationalize business portfolio

- Focus on key growth strategic opportunities
- Dismiss/partner on non-core businesses



23

Deliver strong recurring synergies, well above M&A plans...

Key transformation initiatives...

Revenue expansion through best-inclass products and cross-fertilization across markets

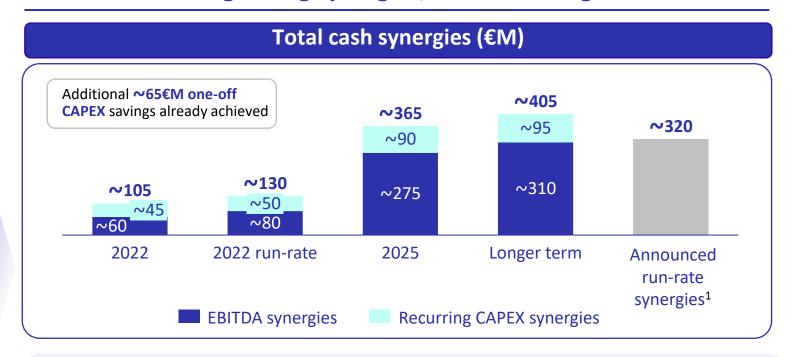
> Tech platforms optimization/ consolidation

Procurement optimization

Insourcing and operational excellence

Continuous opex/capex planning & optimization

...driving strong synergies, short and long-term

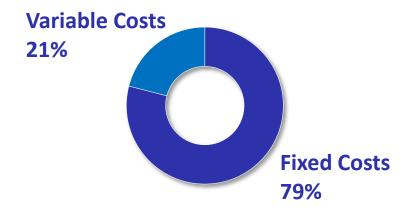


- √ ~105€M synergies confirmed by 2022
- √ ~365€M synergies to be delivered by 2025, ~405€M in the longer term
- √ 25%+ more synergies than announced



...and continued operating leverage driving EBITDA margin expansion

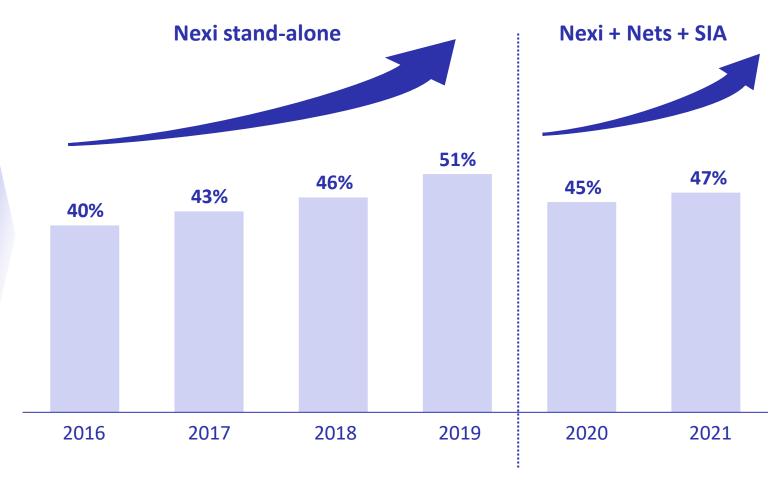
Limited variable costs^{1,2}



Continuous efficiency improvement

- Operational transformation
- Process digitalization
- Efficiency culture









Superior technology capabilities at scale...



Cutting-edge product development capabilities



>30K new IT releases in the last 12 months



40%+ YoY microservices developed



Country-specific gateways managed by dedicated teams



Cloud-based platforms & data lake



Best-in-class processing and core platforms capabilities



>1K dedicated professionals



~15bn issuing transactions acquiring transactions

processed per year



~14hn

processed per year

~17bn

(\$)

clearing transactions processed per year



Deep Banking system integration and superior delivery capabilities



1,000+ financial institutions



Long-term partner of governments, PAs, Central institutions & Central Banks¹



Partner of choice for systemic initiatives



"Migration engine" proven by 20+ M&A



Mission-critical leading edge infrastructure capabilities



>35 petaBytes in storage space



>25K

servers managed across Europe



>5K network nodes



11 countries with technology sites



Product & Tech specialists



850+€M

Cash IT & Innovation spend²



Pan-european **Digital Hub for software** development





...further evolving to drive innovation agility and efficiency

Local front-end for in-market integration and Advanced Merchant customer proximity *eCommerce* **Innovation Services** digital issuing Modular best-in-class reference solutions Common API-based backbone capabilities shared agility across the Group **Product / Solution platforms** Nexi in-house Digital Delivery Hub for software development Consolidation from 25+ to 4 processing platforms 1 strategic target acquiring platform, with 1 more tactical one **Core processing platforms** 2 target platforms for card mgmt and issuing processing Disposal of 20+ sunset platforms **Efficiency & Modernization** Accelerated transition to open architecture and hybrid cloud **Technology** Public cloud leveraged for scalability and agility; Infrastructure 50%+ of workload gradual migration Consolidation from 45 to ~15 data centers **No-compromise Unified Group security approach Cyber-security** security Best-in-class scaled-up capabilities





One integrated talented team, with deep PayTech capabilities



~10,200

Employees



~3,000

Professionals in Product & Tech



~4,600

Professionals in Sales & Operations



50+

Nationalities



~43%

Women employees



~70%

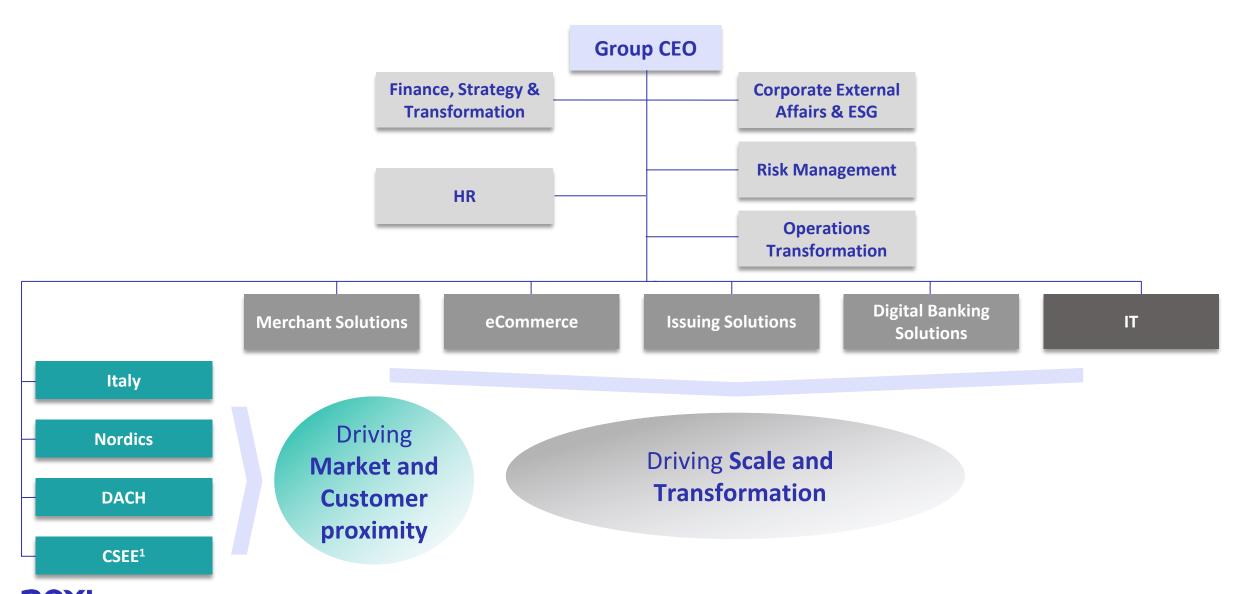
Employee Engagement Index







Evolving into one integrated Operating Model to deliver strategy





ESG championship, making digital payments a driver of progress



Digital Payments as a driver for progress...



Social Progress, Digitization and Inclusion

- Support SMEs and micro businesses digitization
- Support public services and PA / citizens digitization
- Drive digital inclusion and increase proximity to local communities



Trust and Security

- Guarantee perfect security and service continuity
- Promote customer centricity as a business foundation



...and clear commitment to ESG championship



Sustainable Products and Supply Chain

- Improve eco-friendly design of products
- Promote Nexi's sustainability standards across supply chain



Decarbonization

- Achieve Carbon Neutrality by 2022 and Net Zero by 2040
- Accelerate greener consumption behaviors



Talent Development and DE&I

- Invest in people engagement and continuous capabilities upgrade
- Ensure proper gender / minorities representation and inclusion



Governance

- Adhere to high ethical standards and disclose complete ESG policies
- Adopt a best-in-class governance to achieve our ESG targets





vs. 61 in 2020





vs. C in 2020



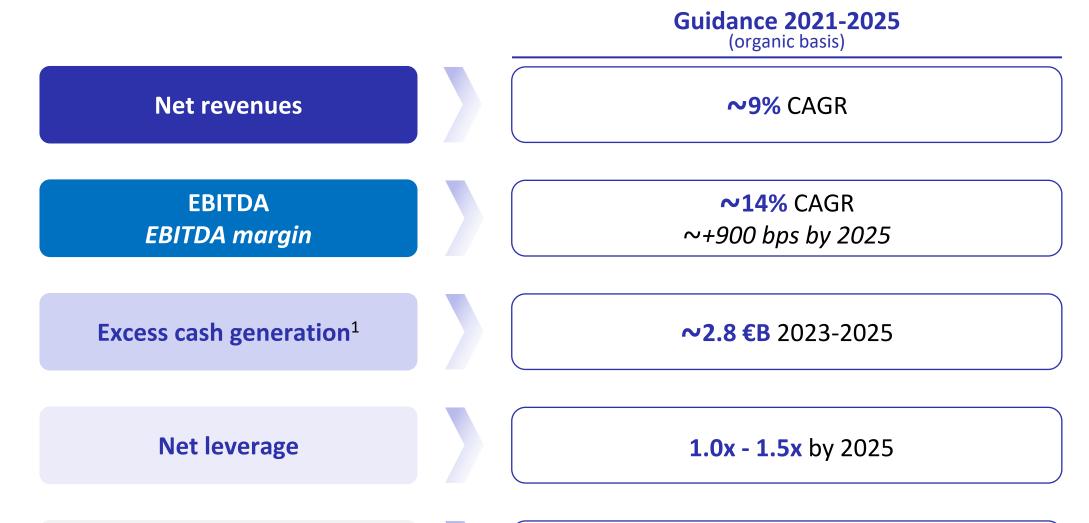
3.

Strong profitable growth and cash generation



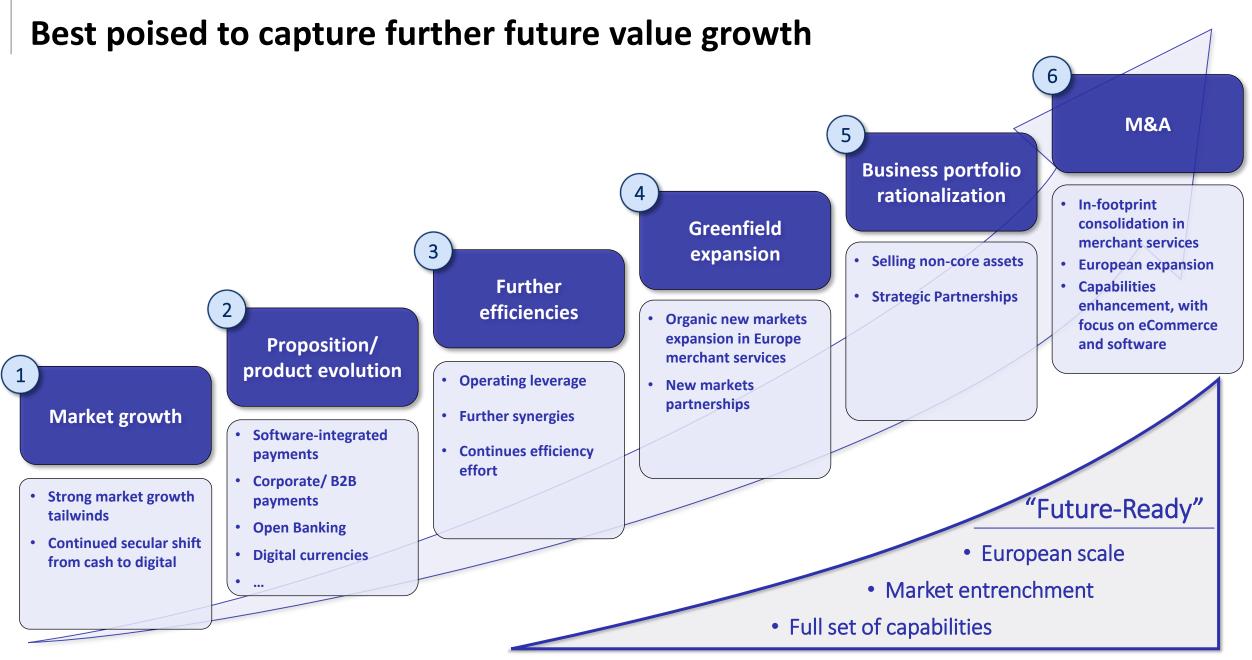
Strong profitable growth and cash generation

Normalised EPS²





~20% CAGR





Our growth plan



Bernardo Mingrone

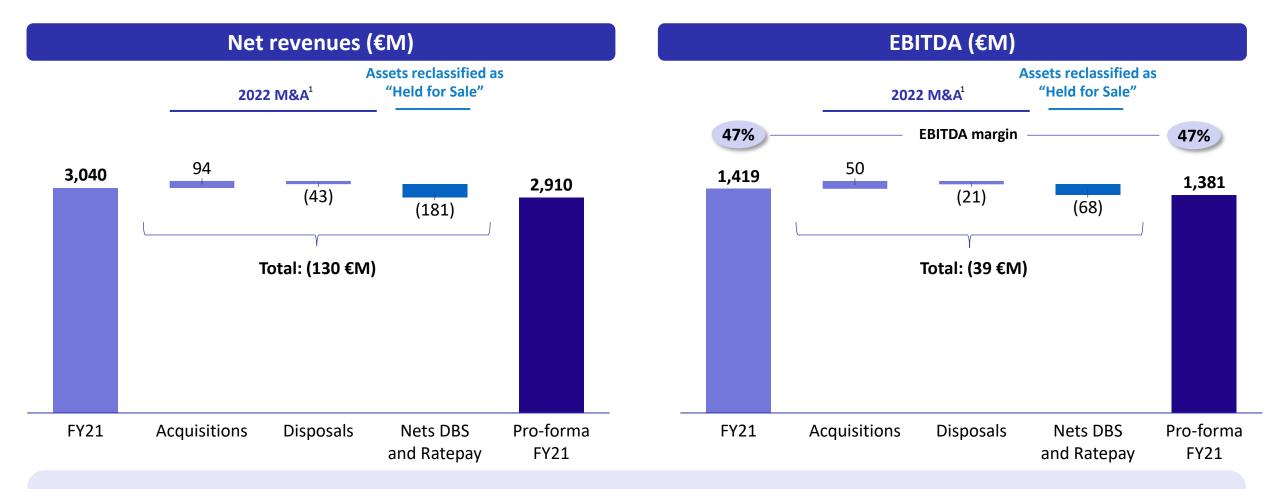


3 key financial topics for our discussion today

Advantaged financial profile Our growth plan **Excess cash generation Resilient & predictable Compelling & credible** Strategic & valuable • Simple plan for value creation Growth with profitability Multiple potential options Strong cash generation Value upside Key targets



Setting the stage for our financials



- Establishing "the right starting point" to best compare our performance from 2023
 - New perimeter for financial disclosure reflecting both recent M&A and selected assets reclassified as "held for sale" below EBITDA
 - Positive cash impacts from the sale of assets reclassified as "held for sale" not included in our conservative cash flow projections. No impact on EPS



1.

Advantaged financial profile



Well diversified business providing consistency in our performance and dependability in our results

Business line	Geography	Customers
13%	10%	77%
Merchant solutions	Italy	Top 5 customers
Issuing solutions	Nordics & Baltics	Other customers



Business model underpinned by clearly identifiable and achievable growth opportunities, for both volume driven and installed base revenues

+ Volume growth

- Market growth (transaction volumes and values)
- ✓ Strong secular tailwinds
- ✓ Recurring revenues
- ✓ Inflationary trends

(+)

Nexi initatives

- ✓ New clients & segments
- ✓ New products
- ✓ Customer value management
- ✓ Cross-sell & Up-sell
- ✓ Realised synergies





Installed base growth

- ✓ Installed base growth across segments (e.g., POS, Cards)
- ✓ Recurring revenues



Potential additional factors

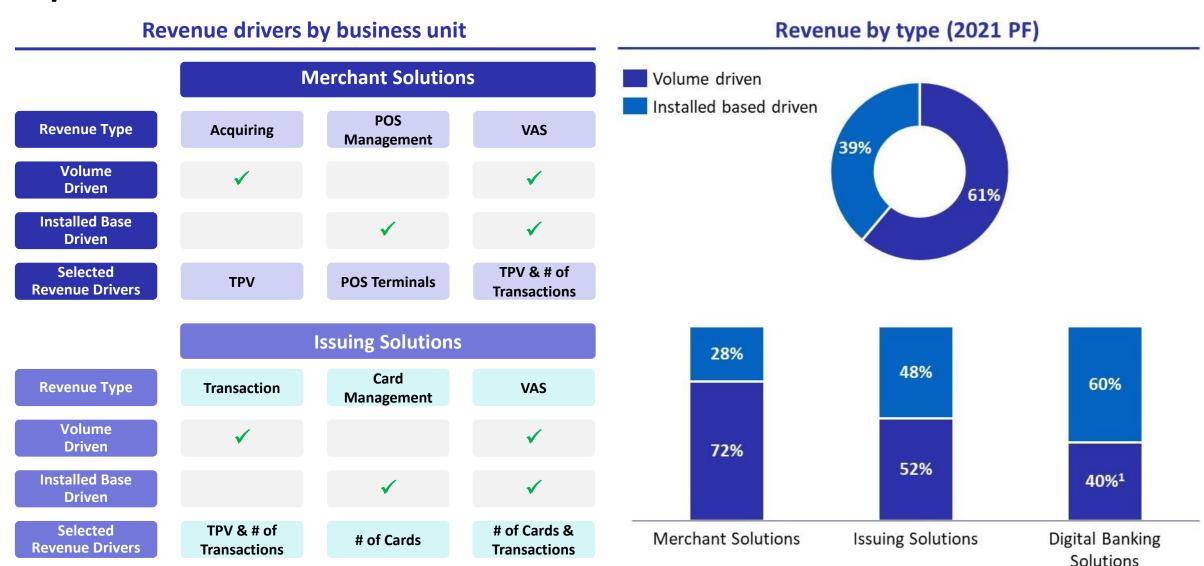
Market effects

Macro environment

Regulatory and other

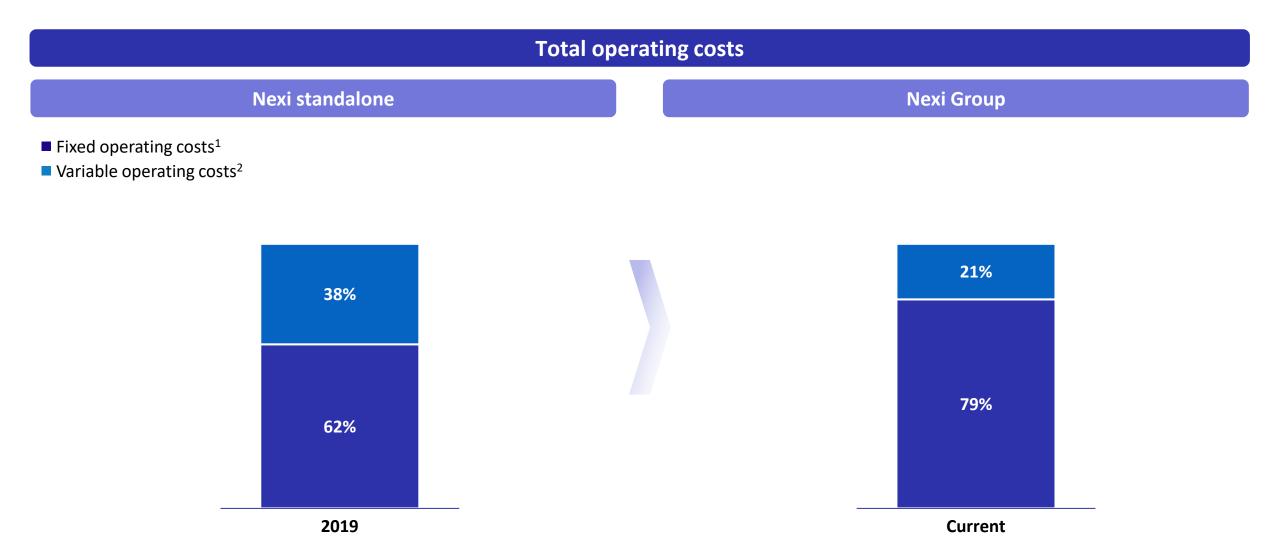


Recurring revenues providing resilience and predictability with growth expected from all drivers



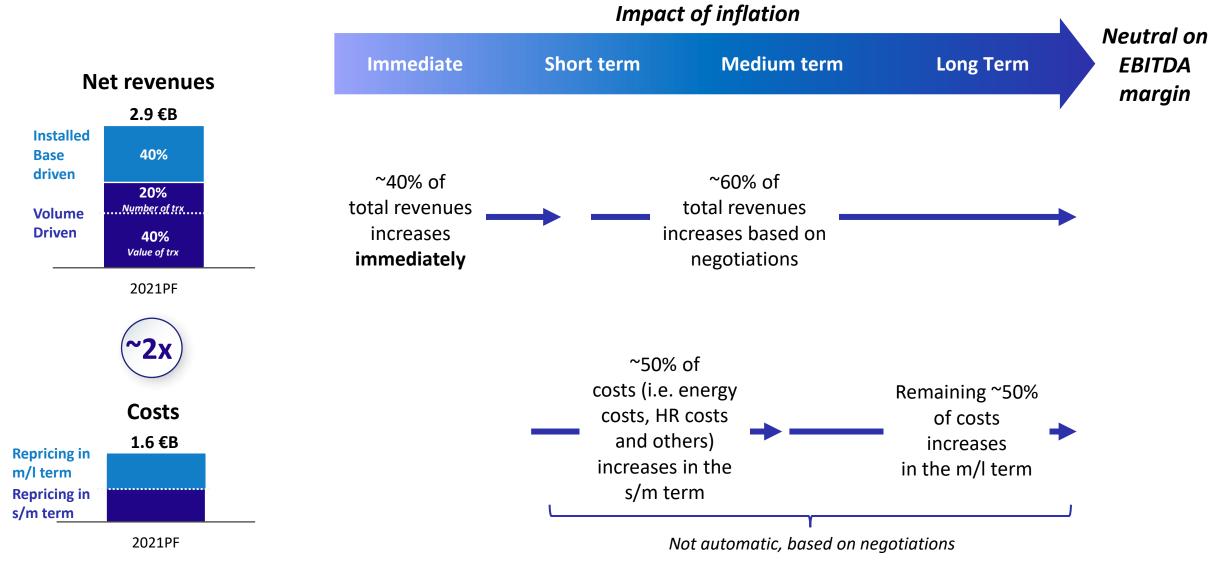


Cost structure provides better operating leverage to scale efficiently





Immediate positive effect of inflation on revenues and no EBITDA margin erosion

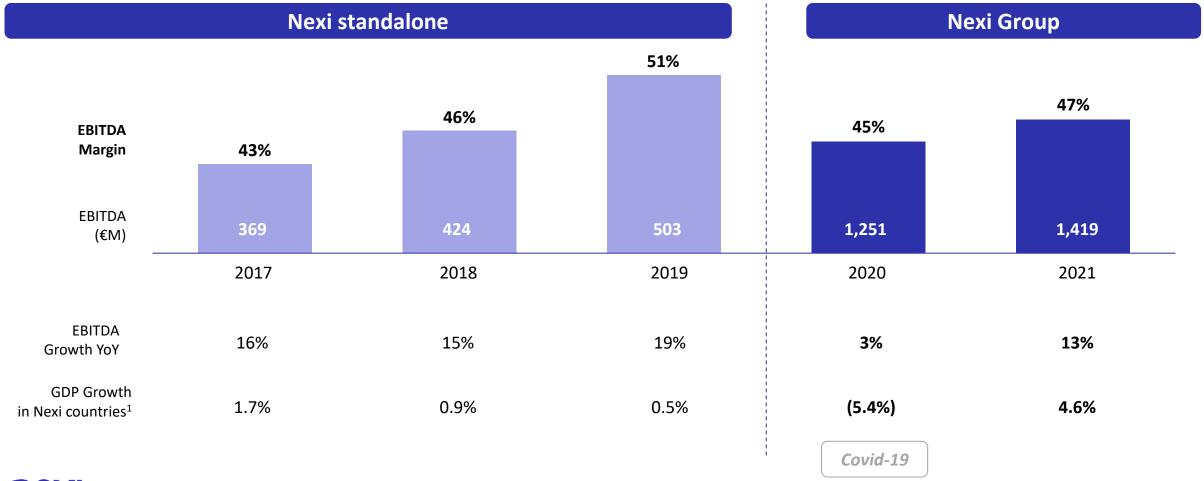




For illustrative purposes only.

Consistent track record of strong performance

We have expanded EBITDA ~4x while maintaining strong margins regardless of underlying macro environment and are ideally positioned to further consolidate earnings growth going forward





Stable and favorable capital base

1H22 net debt at 5.7 €B1

Confirmed FY22E
net debt ~3x EBITDA
incl. run-rate synergies

Weighted average maturity:
4.4 years²

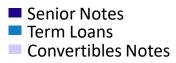
Weighted average cost of debt³:

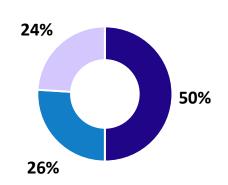
1.6%²

Fitch, S&P, and Moody's rating:

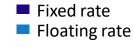
BB/BB Positive/Ba2

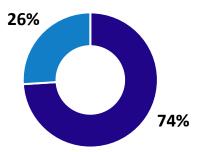
Debt type mix





Interest rate mix







Very attractive combination of attributes to create shareholder value

Established EU market leadership	 Privileged as the Largest PayTech company in Europe Uniquely positioned in Europe's most attractive markets
Diversified & resilient model	 High quality and diverse recurring revenue streams Supported by strong secular trends, including card spend growth
Consistent profitable growth	 Consistent track record of delivering organic growth Enhanced by disciplined, highly synergistic M&A
Proven operating leverage	 Powerful platform geared for future growth Benefitted from economies of scale and network effects
Strong cash flow generation	 Robust and predictable cash flow generation Strategic deployment for investments and/or organic deleveraging



nexi

2.Our growth plan



Creating shareholder value by compounding consistent organic growth and incremental operating leverage

Advantaged Model & Positioning Scale & Operating Efficiencies

Strong Cash

Conversion

- Debt Paydown
- Selective M&A

Return to shareholders

1

Organic Revenue Growth Incremental
Operating
Leverage

Cash Flow Generation to Reinvest

Strategic Excess Cash

Upsideincremental
shareholder value
creation

Consistent

revenue growth year-over-year

Annual

EBITDA margin expansion

Strong

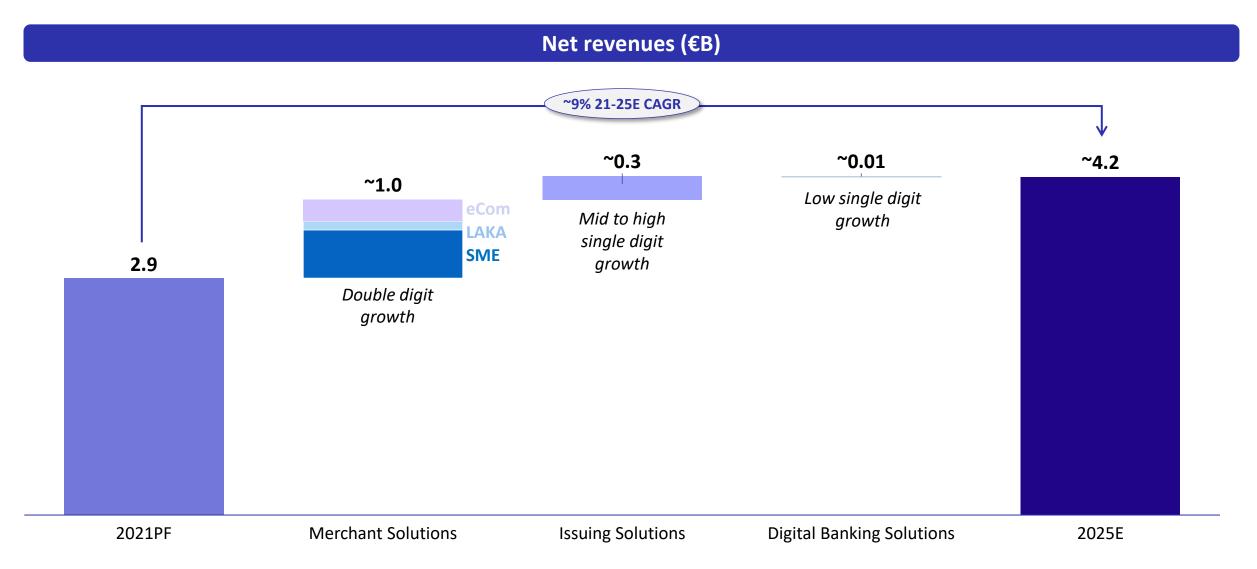
growth in cash
to reinvest
in the business to
drive earnings growth

Flexibility

to deploy excess cash to generate further shareholder returns

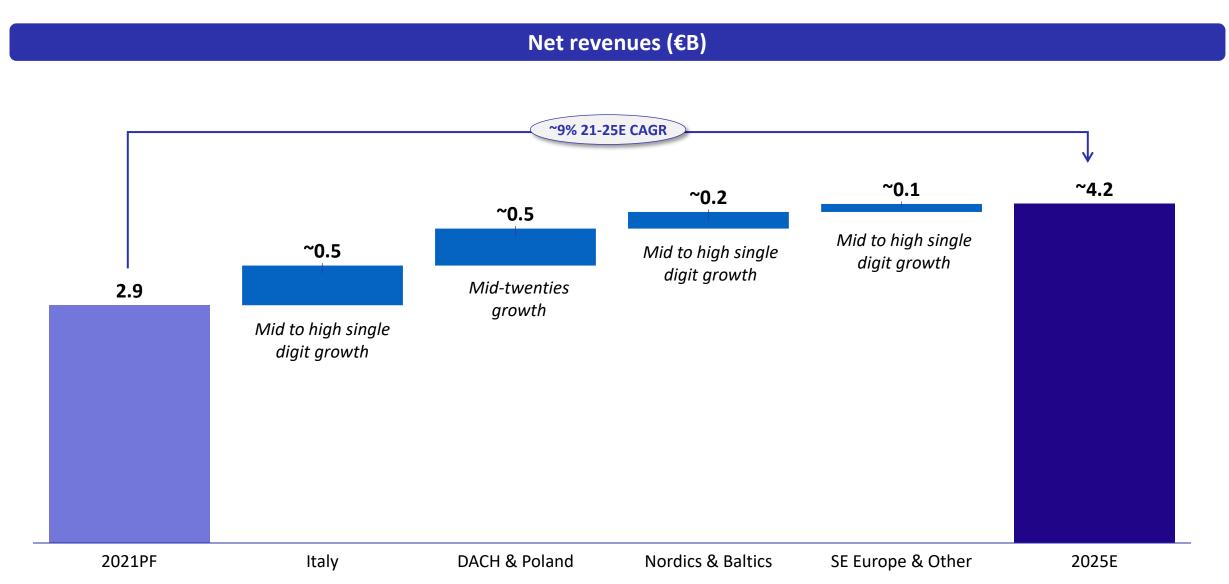


Significant revenue growth underpinned by clear strategies in key segments...



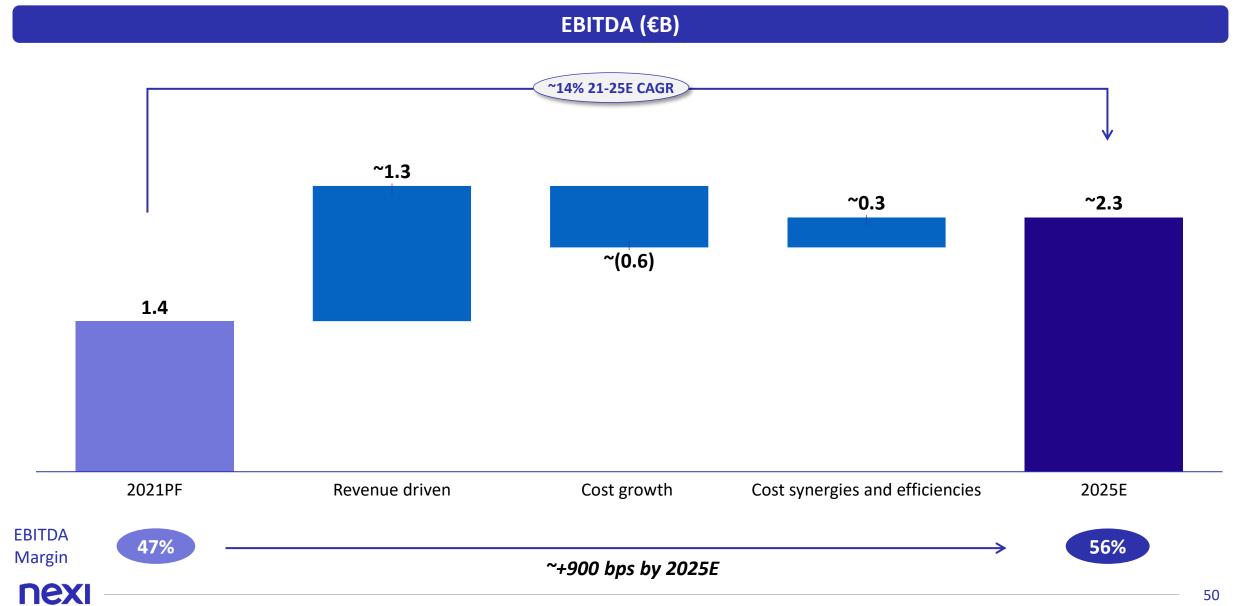


...generating strong revenue growth across all geographies...

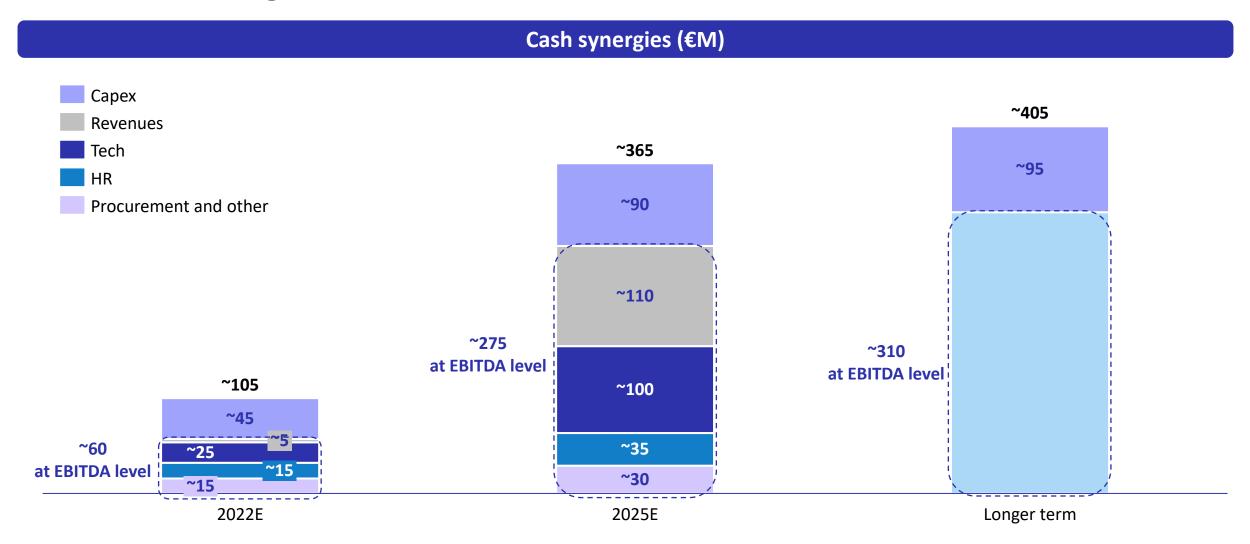




...resulting in ~2.3 €B EBITDA and margin of 56% in 2025

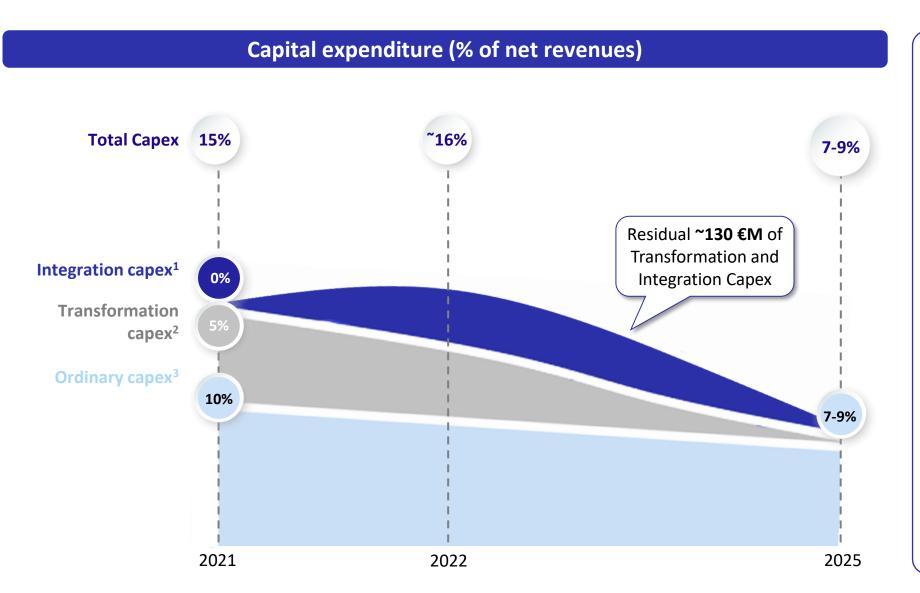


Synergies from Nets and SIA on track to deliver 10%+ upside by 2025 and 25%+ in the longer term





Total Capex to be 7-9% of net revenues by 2025



- Residual ~130 €M
 of Transformation and
 Integration Capex 2023 2025E (~60% of the initial
 ~300 €M planned to be
 completed by 2022)
- Key areas of further consolidation:
 - Data center contraction
 - Drive efficiencies in reducing processing platforms across business

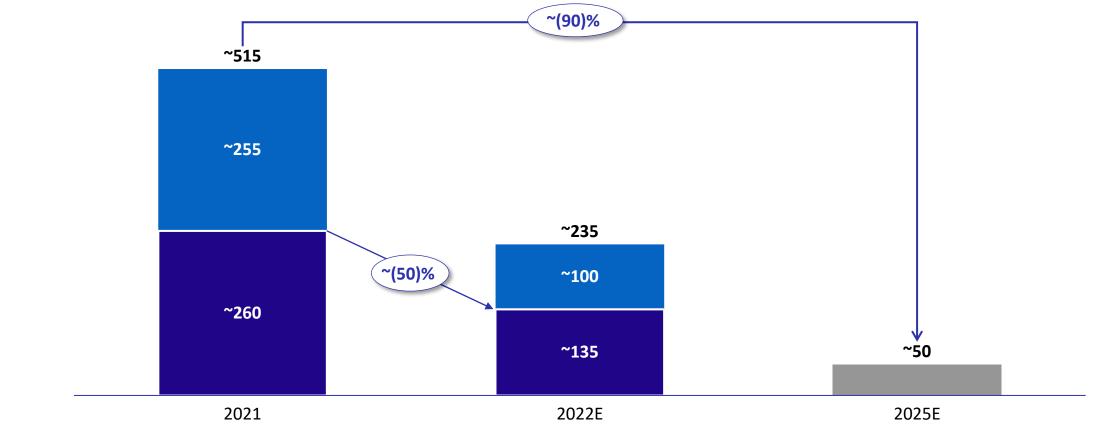


Ongoing reduction of non-recurring items to continue

Non-recurring items (€M)

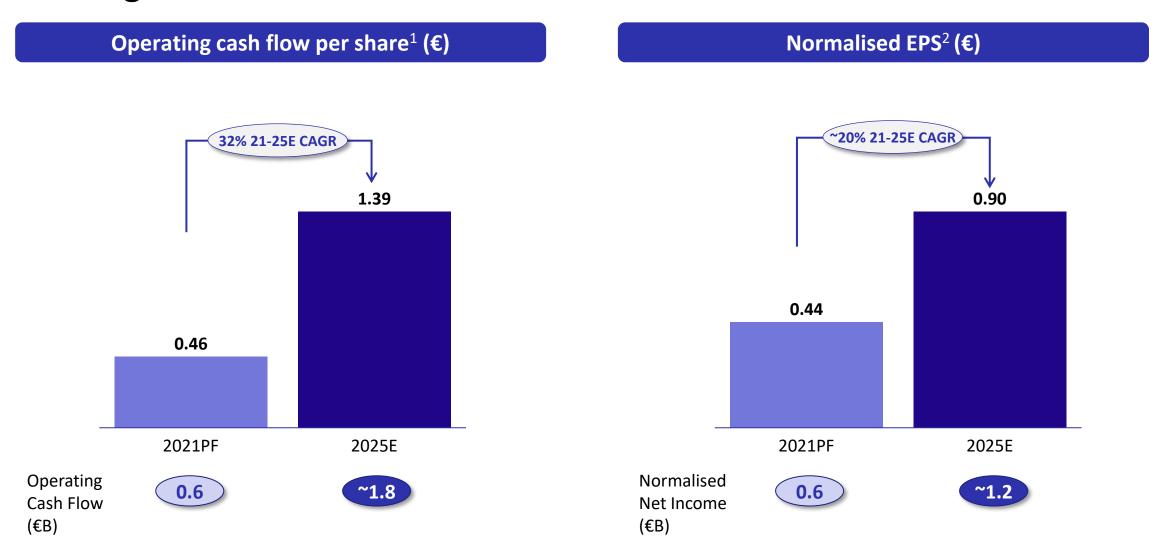
Other non-recurring items

Transformation and integration costs





Revenue growth and operating leverage drive strong cash generation and increasing EPS





Our growth targets

Guidance 2021-2025

(organic basis)

Net revenues

~9% CAGR

EBITDA margin

~14% CAGR ~+900 bps by 2025

Excess cash generation¹

~2.8 €B 2023-2025

Net leverage

1.0x - 1.5x by 2025

Normalised EPS²

~20% CAGR



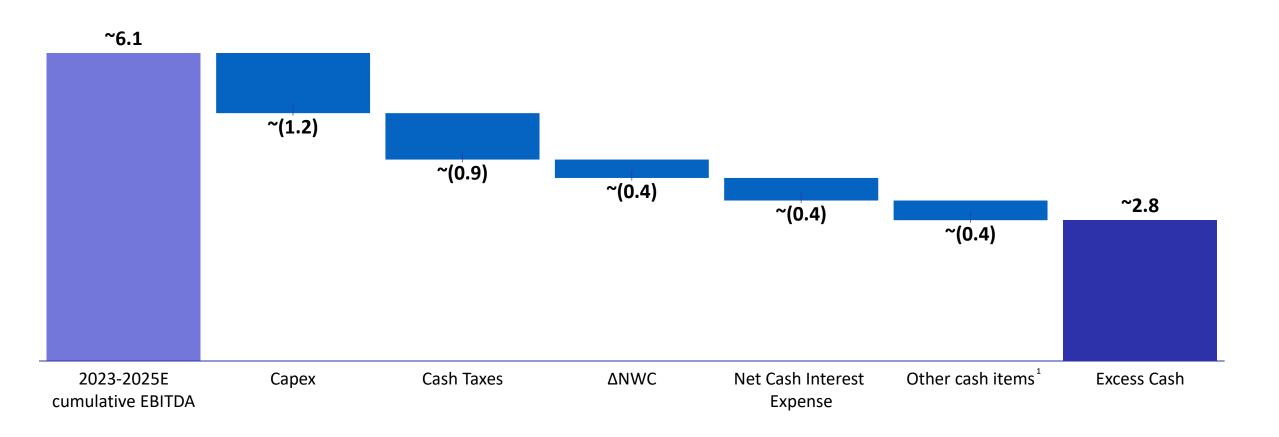
3.

Excess cash generation



2.8 €B excess cash generated over 2023-2025 period

2023-2025E Capital allocation and excess cash generation (€B)





Excess cash provides significant optionality

Cash allocation options



Debt Paydown

to reduce gross leverage and associated interest expenses



Strategic M&A

in-footprint consolidation in merchant services, European expansion and capabilities enhancement with focus on eCommerce and software



Return to shareholders

through buybacks or dividends



Other financial metrics

Other strategic considerations

Earnings per Share accretion

Impact on interest expense

Impact on ratings

Valuation

Margin accretion

Revenue growth

Synergies

New business/strategic opportunities

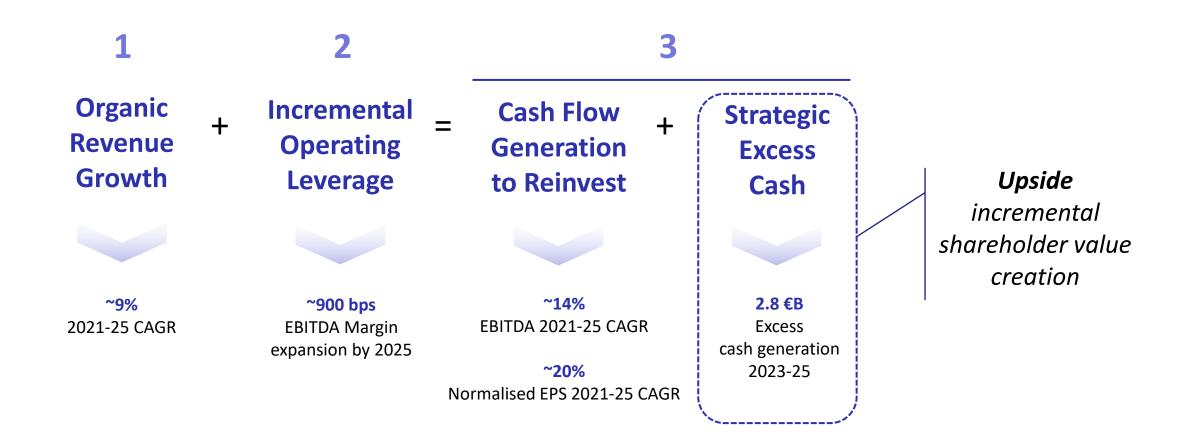
Competitive dynamics

Share price

Impact on free float



Our simple and effective plan for value creation









Roberto Catanzaro



Matthew Rowsell



Key messages for today

Market overview

- European market very local and fragmented, with strong challenges for new entrants
- Nexi leader at scale in multiple attractive markets

SME strategy pillars

- Strengthen European leadership through:
 - Modular flexible one-stop shop solutions, segment and local-specific
 - Payments-software integration, partnering with ISVs
 - Investments on local distribution, both direct and indirect

LAKA strategy pillars

- Grow in National (and Regional) Mid/Large corporates with:
 - Industry-specific omni-channel propositions
 - Deep local entrenchment via partnerships and tech integrations
 - Investments in dedicated local sales and support capabilities



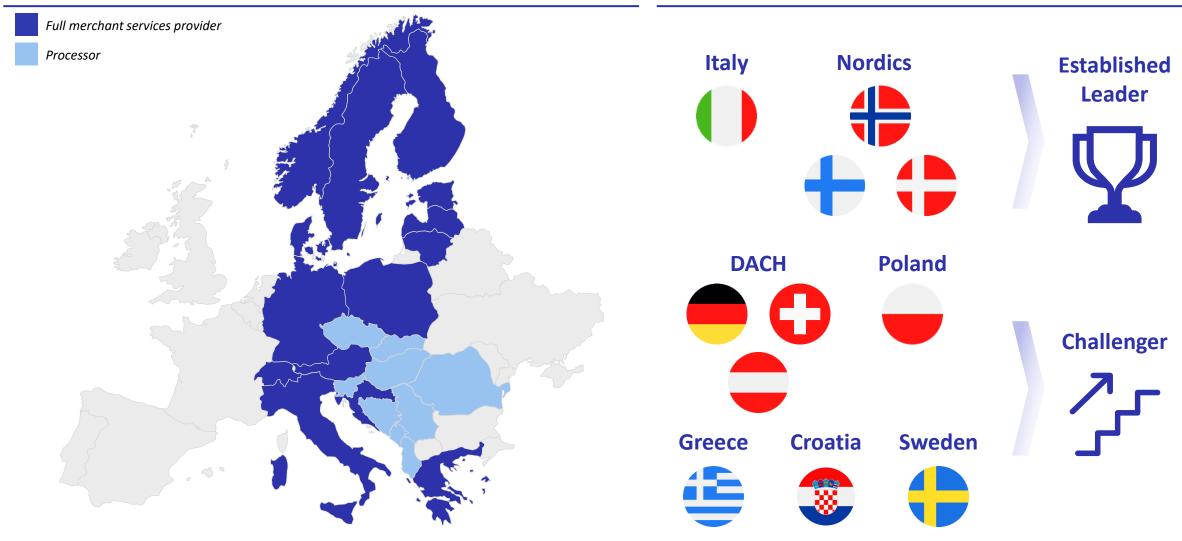
Nexi starting point and market overview



Leader at scale in Merchant Solutions

Presence in multiple attractive European markets...

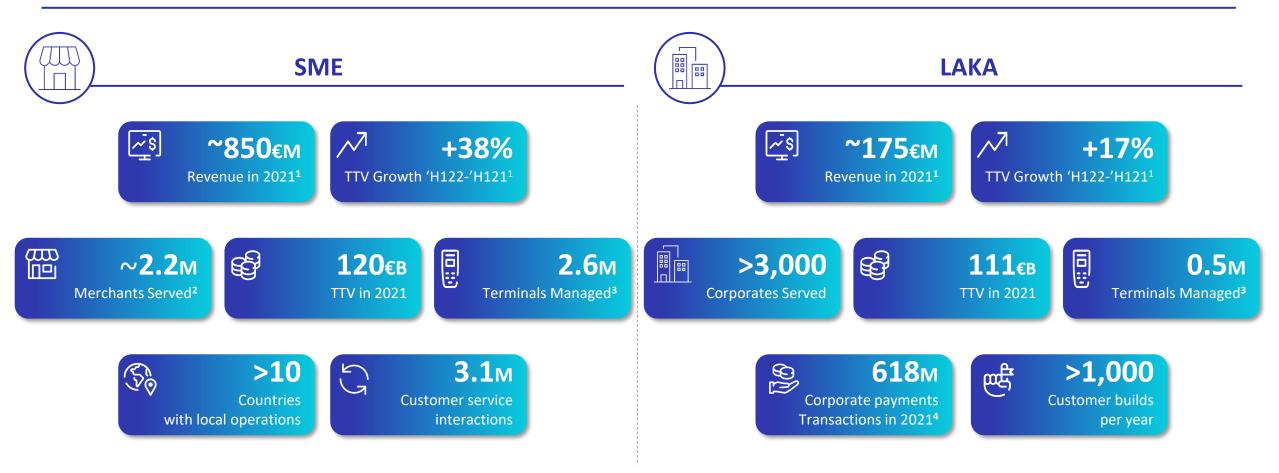
...with strong positioning in key countries





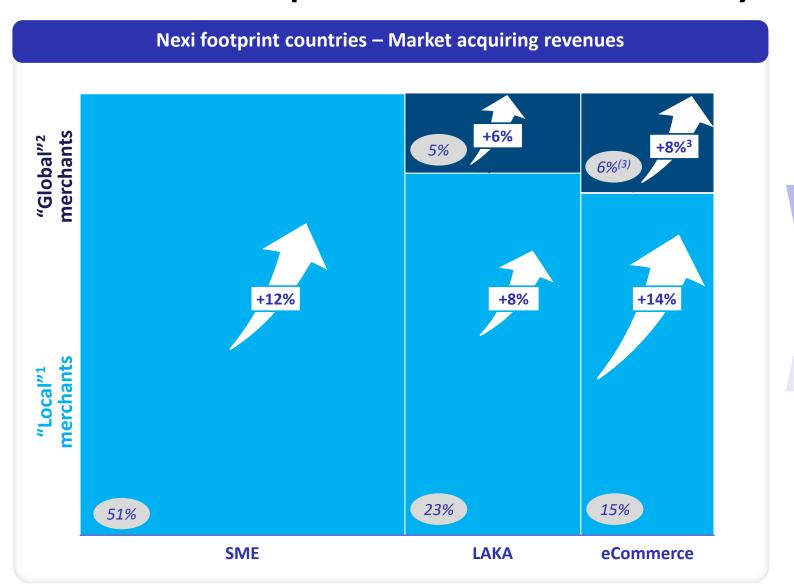
...with strong financial and operational performance over the last years

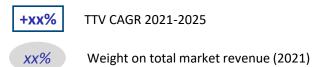
Key figures





~90% of revenue pool concentrated in "local by nature" merchants





- Local "by nature" customer segments account for ~90% revenues of the market...
- ...and present double-digit expected growth in the future



Local capabilities are key in European markets...

SIMPLIFIED

Local schemes, **APMs and other**

payment methods









Germany





~50% of TTV













Local verticalspecific payments features





Italy















Local fiscal and benefits platform integrations











Despite European AML/KYC framework, many local add-on regulations



...creating significant challenges for new entrants global players





Focus on SME



SME strategy recap

Three strategy pillars...

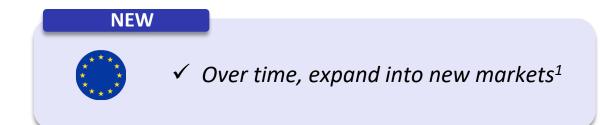
Strengthen European leadership through:

- Modular flexible one-stop-shop solution, segment and local-specific
- Payments-software integration, partnering with ISVs
- 3 Investments on local distribution, both direct and indirect

...with a differentiated approach by market

LEADING Consolidate leadership and grow value across verticals









Evolving proposition into modular, flexible, one-stop-shop, local-specific solutions...

Integrated, digitally enabled propositions...

Omni-acceptance















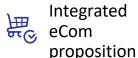








SME focused omni-channel





Pay-by-link





Social



Full range of advanced terminals



All-in-one



Smart Pos



Soft Pos



M-Pos



Wide range of VAS



Working capital BNPL integr



integrations





Digital **Capabilities**



Data-enabled companion Apps/Portals

...strongly local specific



Local schemes and APMs omni-acceptance



















Integrated local capabilities











Local language customer support



On-site support

1

...easily tailored to vertical-specific propositions

Restaurants







Hotels



- Digita
 - **Digital pre-authorizations**
- - **Asian APMs**
- Digital chargebacks management
- **Secure reservations**
- Customer satisfaction SmartPos app





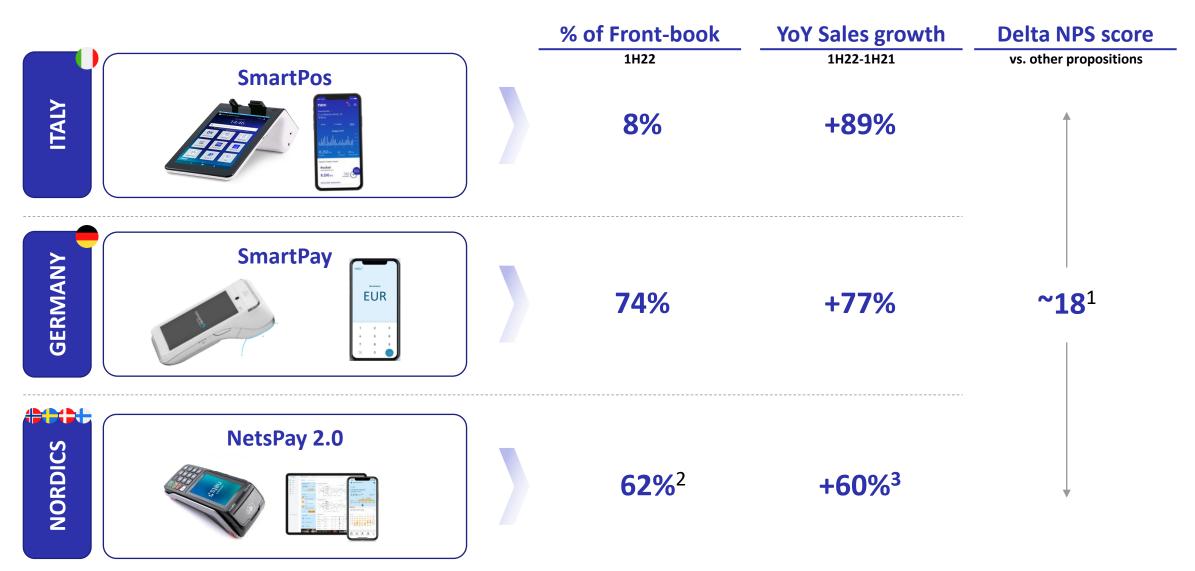
- Secure reservations
- Delivery platform integration app
- Table & menu management integration



- Single eCom proposition
- Integrated omni-channel (pay-by-link)
- **Discount vouchers**
- Integrated tax-free



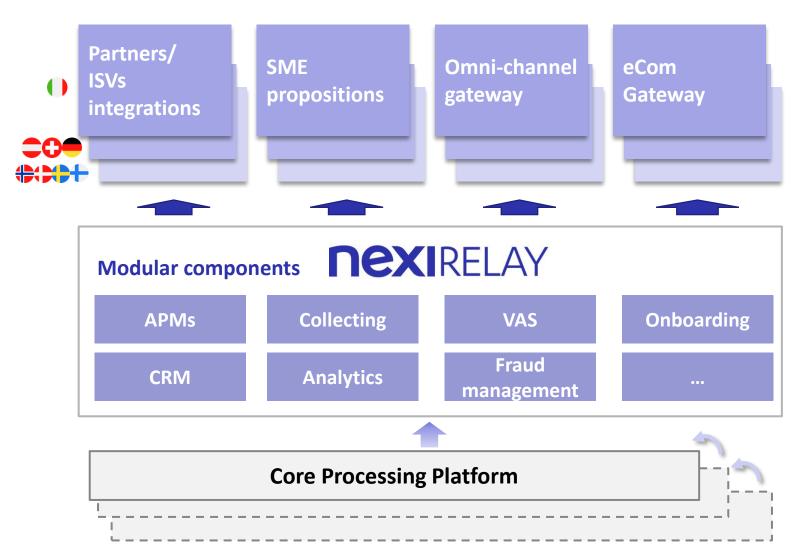
Strong sales performances of flagship propositions across markets





1

Technology strategy aimed at combining innovation agility and efficiency



- Local front-ends for in-market integrations and local features
- Modular best-in-class reference solutions over time
- Dedicated partners integration capabilities
- No customer migrations necessary (also for future expansions/ M&As)
- Common API-based capabilities re-used across markets
- Wide set of VAS, proved across segments

 Accelerated consolidation over time into single group strategic platform



2 Nexi unique positioning in payments/software convergence

Market Context



- European ISV space still local and fragmented, no clear winners emerging
- ISVs entering payments space facing scale and regulatory hurdles
- Market traction focused on 2/3 verticals (e.g., restaurants, hotels, ...)

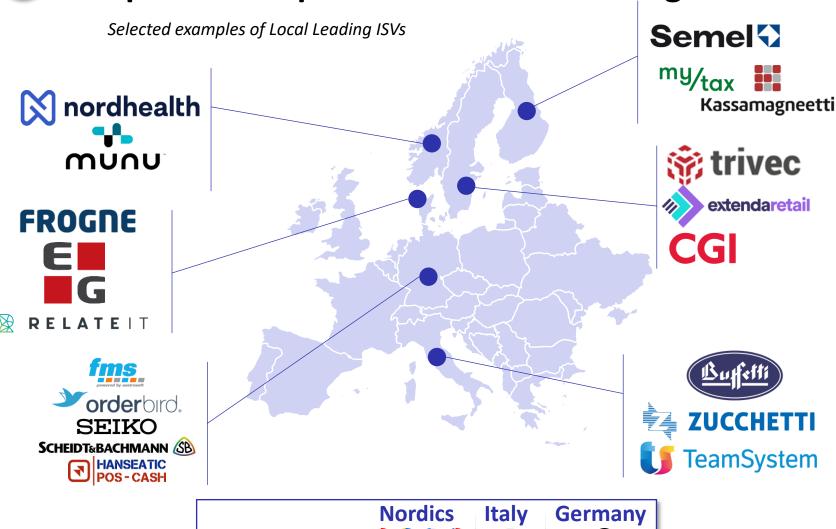
Nexi distinctive positioning



- Focused and differentiating capabilities for payments/software integration
- Nexi already deeply integrated with local leaders, with strategic 360° partnerships and with optionality for future extensions
- Joint proposition offering new opportunities for customer value growth, through cross/up selling on large SME customer base
 - Dedicated investments for **direct salesforce** as key enabler
- Strategic optionality to extend into "owned" propositions for key verticals (i.e., Orderbird acquisition)



European ISVs space is still local and fragmented



>300

>200

>1,300

- **Local specificities** relevant also for store software (i.e., tax, integrations)
- **Local players modernizing** effectively vs SaaS/Cloud
- Emerging global ISVs and many local players coexist, with no clear winner
- **ISVs** moving **into payments** facing **challenges** on:
 - Scale
 - **Regulatory** complexity



75

Estimated

number of ISVs



2B Our differentiating capabilities for payments/software integration



- Granular payment API
- ECR/all-in-one integration
- Dedicated testing capabilities
- Continuous plug-in/APIs evolution/upgrading

Dedicated partner support

- Dedicated partner portals and documentation
- Dedicated help desk
- Developer evangelization

Superior partner/merchant onboarding

- Fully digital merchant onboarding
- Dedicated KYC/AML capabilities
- "Licensing" business models simplifying regulatory requirements
- Advisory services for IP establishment





2B We forge strategic, 360° partnerships with ISVs...



F ZUCCHETTI



Italian leader in **store software**, with **>700K customers**, serving multiple verticals





360° strategic partnership with joint go-to-market



Full digital payments capabilities integrated into ERPs and vertical software (Hospitality, Wellness) including:

- Full Omni-channel acceptance proposition
- Digital Issuing and payments accounts
- **Open Banking** payments
- **Digital Invoicing**



Access to >1,500 local distribution partners





...and are deeply integrated and "Partner of Choice" for local leaders









































ORACLE"





>900 distribution

partners and

integrations in

>10 countries





















Integrated software-payments propositions offering upselling opportunities



Integrated	navm	ents/	software	solution.
integrateu	payıı		SUILWAIE	s solution.

	Software			Payments
ñê Mê	Reservation Management	\bigoplus	[©	Secure Reservation
X	Table ordering/payments	\oplus		Portable SmartPos with menu/billing app
<u>ښ.</u>	Self checkout app	\oplus	$\bigcup_{\infty}^{\mathcal{R}}$	eCommerce acceptance, card on file
φ φ	Delivery management	\oplus	€	Pay-by-link
	Supplies restock	\bigoplus		B2B payments automation
(Š)	Loyalty management	\oplus		Digital receipts



Higher incidence of VAS in integrated propositions driving customer value



Large **SME customer base** with strong cross-selling opportunities



Dedicated investments in direct sales force as key enablers





(2E) We have strategic optionality to extend into "owned" vertical propositions





Leading hospitality software providers, serving >15K merchants





Full end-to-end store management solution



Complete payments integration



Unique analytics capabilities



+135%1 YoY front-book growth



4x average monthly revenue² vs payments only propositions





Continuing to invest into resilient and diversified local distribution footprint to drive growth for key verticals

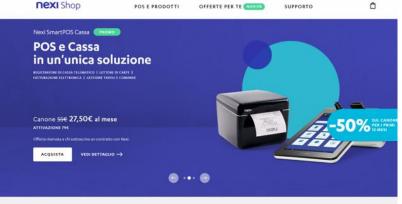


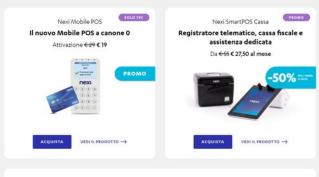
		Strategic relevance	Segment focus	Local coverage	Results achieved
DIRECT	DIGITAL		MICRO/ SMALL	Live in 7 markets	+126% YoY front-book sales
					<€200 CPA¹ in Italy
	TELESALES		SMALL	~200 operators	+37% YoY front-book sales
					5.3 RGUs ² /FTE/Day
	FIELD SALES FORCE		MEDIUM	Target of ~250 dedicated FTEs	+76% YoY front-book sales
INDIRECT	BANKS		ALL	>150 banking partners in Italy and Greece	+25% YoY front-book sales
					(on new propositions)
	ISOs/ISVs		SMALL/ MEDIUM	~930 Partners in 7 markets	+60% YoY front-book sales

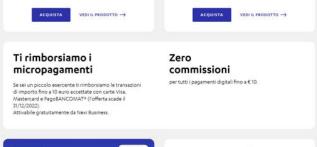


Notes: (1) Cost per Acquisition; (2) Revenue Generating Unit.

Digital and retail distribution driving front-book growth







Accetta pagamenti

inviando un link

Accessori Rotolini POS

Qui trovi i rotolini per il tuo POS al miglior prezzo



Fully digital onboarding, adapted to multiple channels (e.g., retailers, online)

Solution configuration online tool



Up-sell engine for VAS and accessories



Dynamic promotion/pricing engine



"Bank connect" for bank leads referral



Multiple retailers partnerships







<200€

Cost Per Acquisition

+126%

YoY front-book sales

Accelerated growth fueled both by solid front-book dynamics

	<u>Market</u>	Stock POS	Front-book growth	Market share expected trend
		1H22 - FY20, thousands	1H22 vs 1H21, percent	
LEADER	() ITALY	+109	+4%	
	NORDICS	+3	+41%	
CHALLENGER	GERMANY	+9	+55%	
	+ SWITZERLAND	+37	+169%	
	POLAND	+85	+76%	



Focus on LAKA



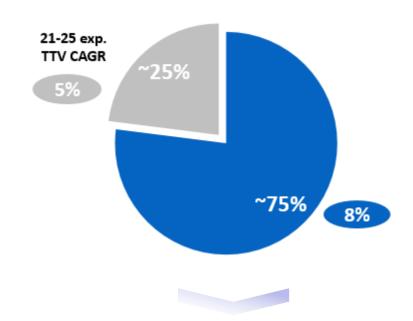
>75% of European LAKA revenue pool in "local by nature" merchants and verticals

LAKA¹ revenue pool in Nexi footprint markets

Breakdown by type of merchant, %, 2021²

Local and Regional/Global procuring locally

Regional/Global procuring centrally

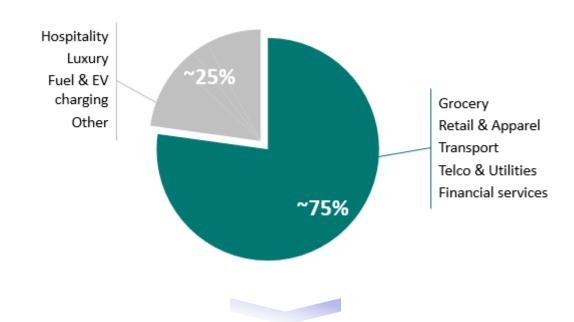


Local and Regional/ Global locally procuring merchants are the fastest growing segments

Breakdown by vertical, %, 2021²

Predominantly "local by nature" verticals

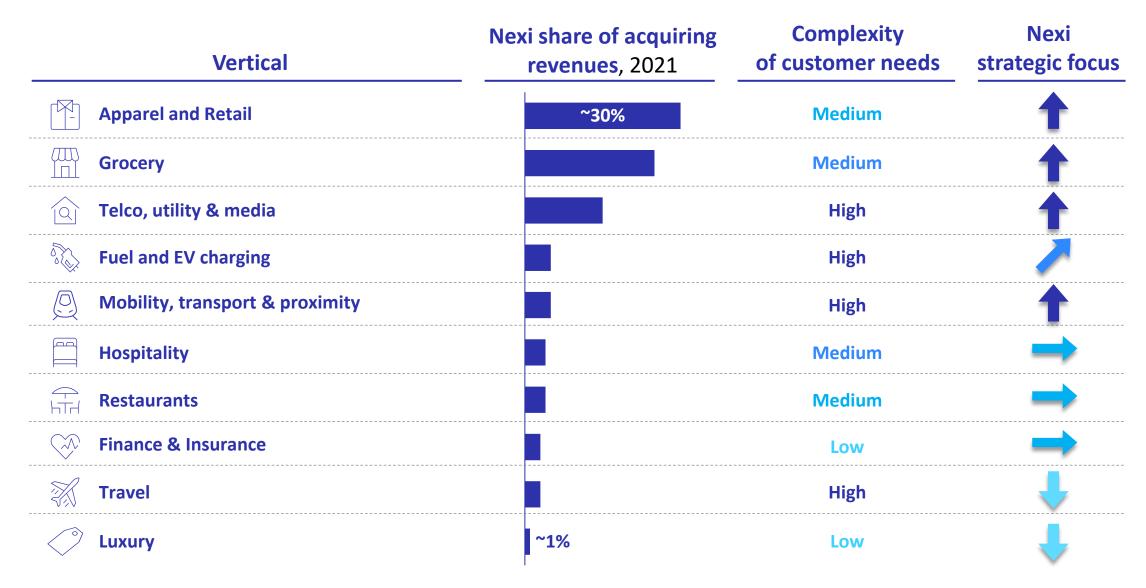
Balanced verticals with mix of local/global merchants



"Local by nature" verticals with >75% of revenues



Nexi is already deeply entrenched in "local" verticals...





...serving >3k merchants including many flagship brands...





...with strong opportunity in Mid-Large Corporates















































Significant market presence (at least 50% of revenue pool)



Local presence and capabilities as key differentiator



Lower cost-to-serve, leveraging more industrialized propositions



Less contested space, often mono provider



Higher profitability (2x) vs Large LAKA



LAKA strategy recap

Three strategy pillars...

Grow in National (and Regional) Mid/Large corporates with:

- 1 Industry-specific omni-channel propositions
- Deep local entrenchment via partnerships and tech integrations
- 3 Investments in dedicated local sales and support capabilities

...with a differentiated approach by market

LEADING



✓ Consolidate leadership and grow value across verticals

CHALLENGER



✓ Drive accelerated growth with focus on specific verticals

NEW

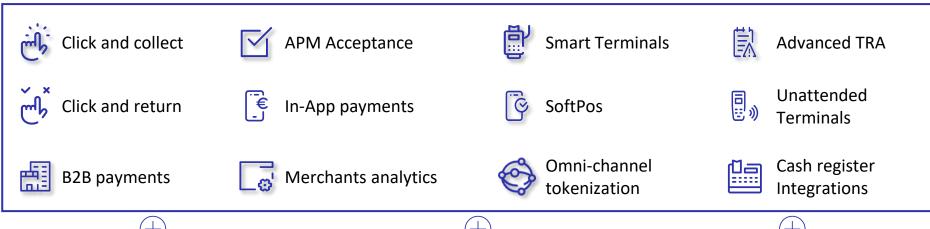


✓ Over time, expand into new markets¹



1

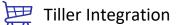
Building vertical specific, industry focused, modular proposition...



Omni-channel "foundational" capabilities



Grocery



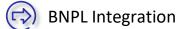


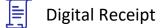
Loyalty Integration

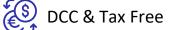
Meal vouchers/tax benefits

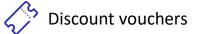
Bill payments

Apparel & Retail





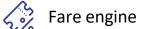


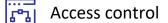


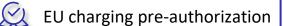
Cobranded cards issuing

Transport & Smart Cities









Pay-ins/Pay-outs

Vertical-specific capabilities, focused on revenue enhancing VAS





...with customer proximity as a key differentiating factor

Key merchant needs

High acceptance rate

Superior service levels

Local presence

Nexi distinctive proposition

- Local APMs enablement
 - Leverage local/dual sided issuing data
 - Local customer operations for terminal replacements

9



In-market scale/operating leverage



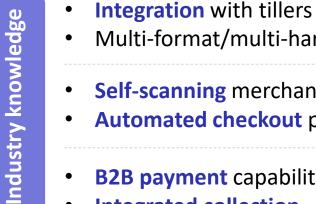
Multiple store formats



Self/automated check-out



Accounting/ERP integration



- Multi-format/multi-hardware terminal management
- **Self-scanning** merchant apps
- **Automated checkout** platforms integration
- **B2B** payment capabilities
- **Integrated collection**



Omni-channel integrated proposition for grocery – Conad case study

Customer needs

- 1 Reliability and scale
- **Best-in-class eCommerce and in-store customer experience**
- 3 Omni-acceptance platform integration

Nexi Solutions



Multiple store format acceptance



In-app payments



Omni-channel click-and-collect



Bill payments at tiller









Vertical propositions to digitize merchant processes – German energy provider case study

Customer needs

- 1 Single service provider for German subsidiaries
- 2 Simplification of reconciliation
- 3 Electronic invoices

Nexi Solutions



Innovative store formats acceptance



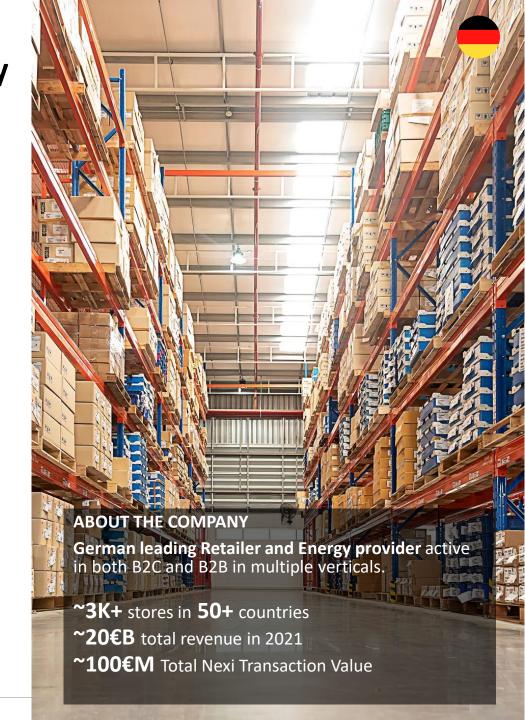
Full eCommerce acceptance

Including APMs & integrated reporting



Process digitization VAS

Digital receipts and e-invoicing







Ecosystem entrenchment and platform integration as key distinctive capability

CRM



Platform plug-ins and native integrations for omni-channel and acceptance







ERP/
Accounting



Extensive expertise in **back-end integrations**





ECR/Tiller platforms



Extensive network of partnerships and integrations









Vertical Specific



Integrated industry-specific propositions (including hardware)









2

Deep integration with merchant Salesforce platform – Chicco case study

Customer Needs

- 1 Consolidate payment infrastructure
- 2 eCommerce solution available on multiple markets
- 3 Full ERP/Accounting integration

Nexi Solutions



Multi store format acceptance



Deep CRM Integration

Salesforce integration for Omni-channel



Advanced Reporting integration

Recent win against global digital-native player





2

ERP integration and customer proximity as key differentiator – Tom Tailor case study



Customer Needs

- 1 Innovate payment infrastructure
- 2 Best-in-class shopping experience
- 3 Simplify reporting and reconciliation across geographies

Nexi Solutions



In-store acceptance



Best-of-breed terminals



Deep ERP/ accounting integration

ABOUT TOM TAILOR

Tom Tailor is a **German clothing, footwear and accessories brand**, founded in **1962** and now present in all major EU countries. It operates in the **fashion industry selling directly** to **end customers** through **multi-channel**.

~800€M revenue in 2021

400+ Owned Stores

160+ Franchise stores

11K+ Partner retailers





Local go-to-market and customer support as key competitive advantage

Solution design

Tender management

Customer integration

Service management









- Industry-dedicated presales engineers
- Product managers fully integrated in customer solutions' design
- Local sales managers in 10 countries
- Cross-market, crossfunctional teams for multicountry customers
- >1,000 customer integration projects managed p.a.
- Dedicated test facilities and capabilities
- Dedicated service managers with full SLAs coverage
- Local field support in 10 countries
- >20K customer interactions per annum

Industry knowledge

Local presence and scale

For global players I am just a number, for Nexi I am a real customer. You really care to stay close to our business ,,

German retailer



Customer proximity in end-to-end solution design – Eni case study

Customer needs

- 1 Digital Transformation in multiple markets
- 2 Diversification of the Portfolio of services
- 3 Increase in customer satisfaction



Nexi Solutions



Omni-channel acceptance & acquiring

POS, eCom, App ENI Mobile



Multi-format acceptance

Unattended, walk-in, EV charging...



Digital Issuing

Fuel Commercial Cards



Corporate Payments

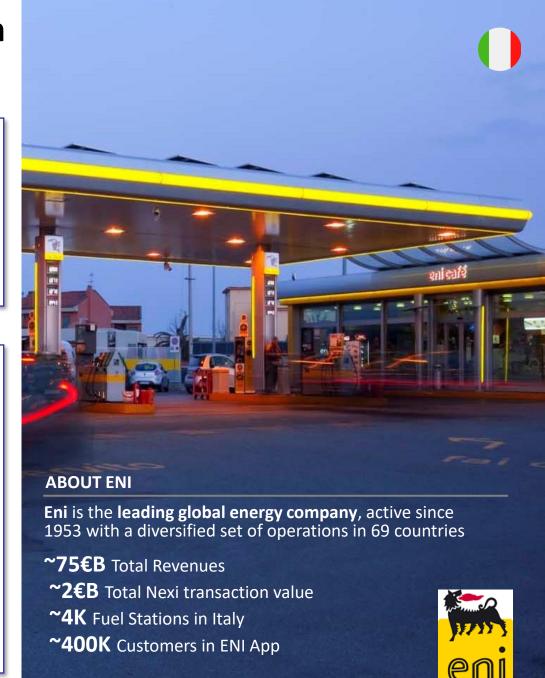
Clearing integration,
Open Banking payments



Revenue-enhancing VAS

Gift cards, loyalty services, bill/tax payments





Local customer support as key competitive advantage – Hotel chain case study

Customer Needs

- 1 Fast and effective transaction processing at the hotel desk
- 2 Solutions for distance selling
- 3 Effective and time-saving check-in experience

Nexi Solutions



Advanced Terminal integration

Oracle platform Integration, Terminal card tokenization



Turnkey hospitality PSP solutions



Unattended solutions

POS solution for Self Check-In



24/7 dedicated local support

Recent win against global digital-native player





Winning in Merchants Solutions: key takeaways

Market overview

- European market very local and fragmented, with strong challenges for new entrants
- Nexi leader at scale in multiple attractive markets

SME strategy pillars

- Strengthen European leadership through:
 - Modular flexible one-stop shop solutions, segment and local-specific
 - Payments-software integration, partnering with ISVs
 - Investments on local distribution, both direct and indirect

LAKA strategy pillars

- Grow in National (and Regional) Mid/Large corporates with:
 - Industry-specific omni-channel propositions
 - Deep local entrenchment via partnerships and tech integrations
 - Investments in dedicated local sales and support capabilities



Winning in eCommerce



Omar Haque



Key messages for today

Market overview

- European eCom market is local and fragmented, dominated by local payment methods and ecosystems
- Mid-market is the largest, most attractive customer segment
- Nexi is the leading European eCommerce provider with unique market position and assets

eCommerce strategic pillars

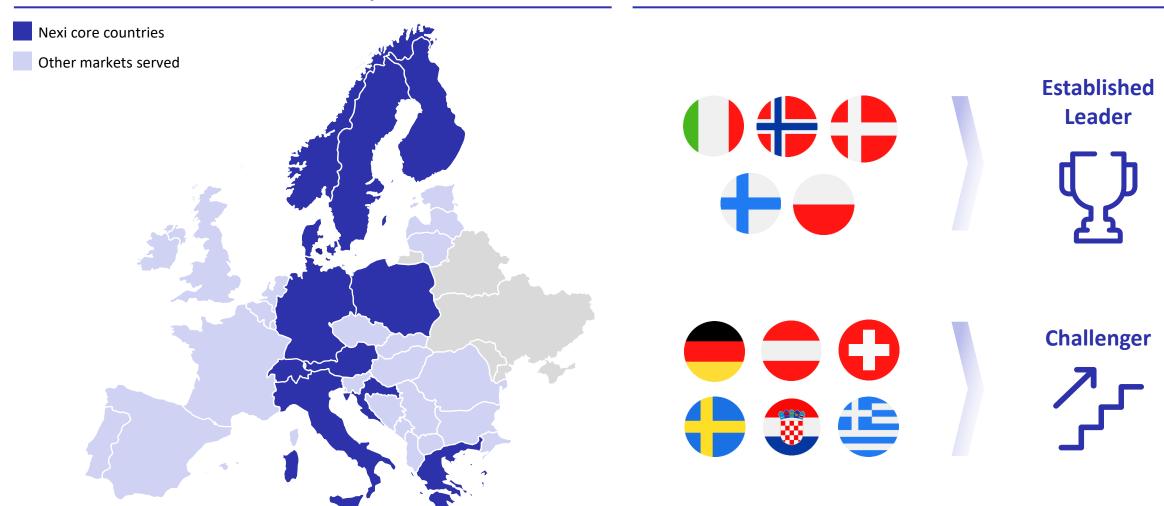
- Achieve leadership in mid-market through:
 - **High-conversion omni-acceptance** and **collection** solutions, with full local integrations
 - Local front-ends with one pan-European integration layer
 - Cross-selling synergies with SME and LAKA,
 with further investments in local go-to-market and support



Leading European eCommerce provider...

Presence in attractive European markets...

...with strong positioning in key countries





...with a strong starting point and performance



Key figures













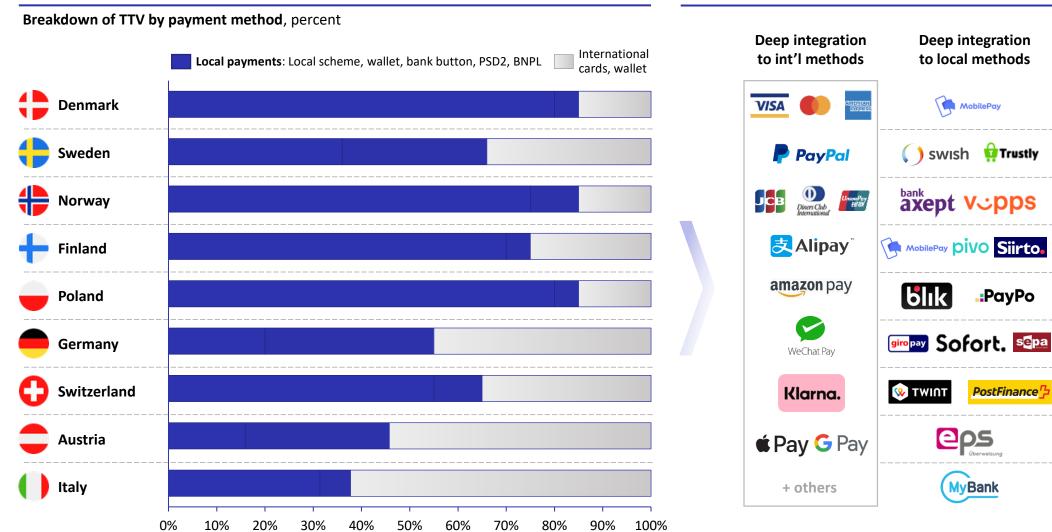




European eCommerce market is very fragmented, requiring deep local presence and expertise

Local payment methods dominate our markets...

...with Nexi integrating all of them





Source: Managerial estimates.

Owned/operated

local methods

Przelewy24

ratepay

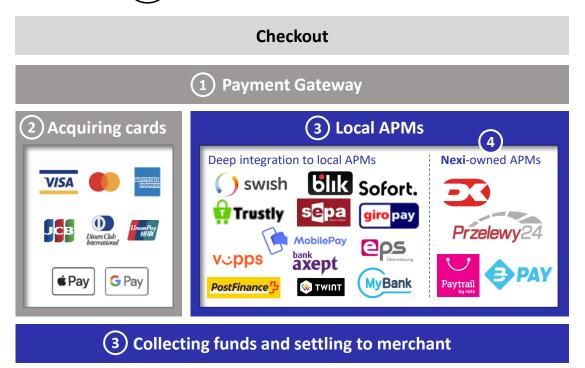
€ PAY

Complexity increases our relevance and our ability to create value

Local complexity increases our relevance to merchants...

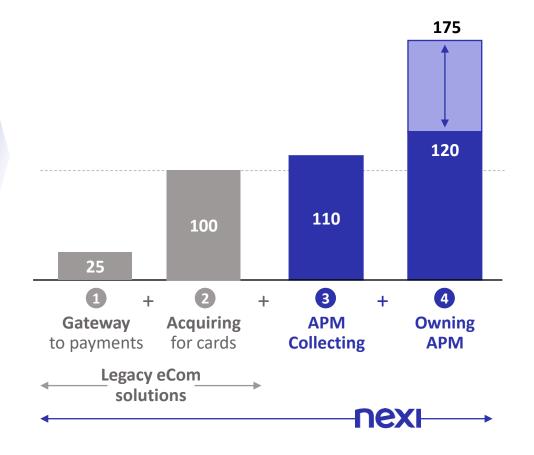
Illustration of a merchant's webshop payment setup





...driving up Nexi's profitability

Comparison of Nexi vs. legacy take-rates by depth of role Average acquiring take-rates indexed to 100





Source: Managerial estimates.

The mid-market is the most attractive segment of the eCommerce market...

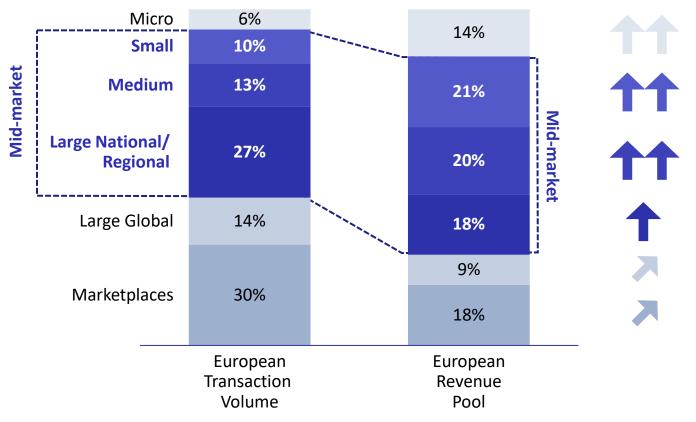
Mid-market is the largest and fastest-growing segment of the market...

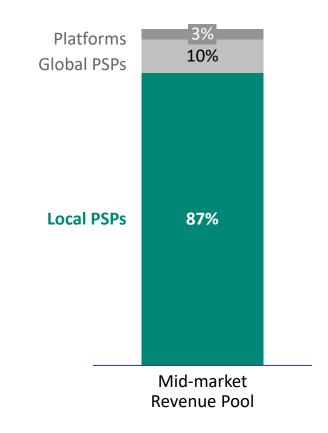
European TTV and Revenue breakdown by type of merchant, 2021

...in the least contested space

European Mid-Market Revenue Pool by type of competitor, 2021









Source: Managerial estimates.

...with mid-market merchants facing the greatest challenges selling online

Fewer resources focused on converting shoppers to paying customers vs.

large merchants

Struggle to cope with local complexities for collection and reconciliation

compete on online advertising investments vs. large merchants

solutions to enhance conversion of shoppers into paying customers

Simple sign-up & settlement/collection

eCom "enablers"
and partners at
local level to help
with shopper
acquisition

Need expert sales advice and local sales and support to integrate their webshop



eCommerce strategy recap

Three strategic pillars...

Achieve leadership in mid market through:

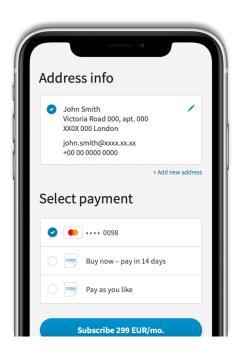
- High-conversion omni-acceptance and collection solutions, with full local integrations
- 2 Local front-ends with one pan-European integration layer
- 3 Cross-selling synergies with SME and LAKA, with further investments in local go-to-market and support

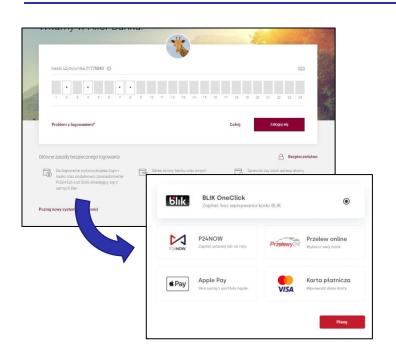
...to win share across all markets

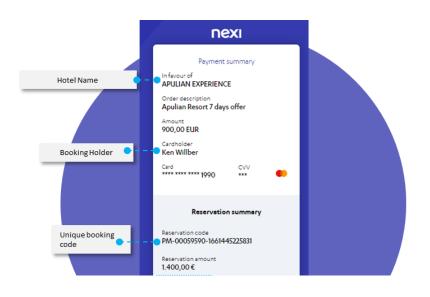




- 1 High-conversion, omni-acceptance, flexible and modular solutions
 - A Help merchants sell more by converting visitors to customers
- B Drive ecommerce penetration by simplifying APMs
- Help omnichannel merchants survive and thrive online







Locally tailored one-click checkout

Local complexity, simplified

Local, industry-specific solutions

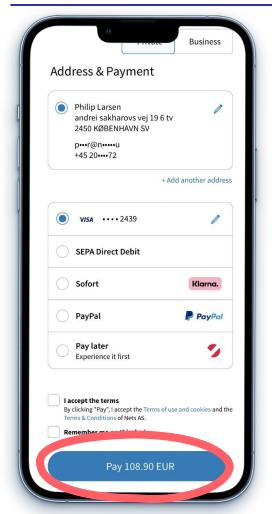


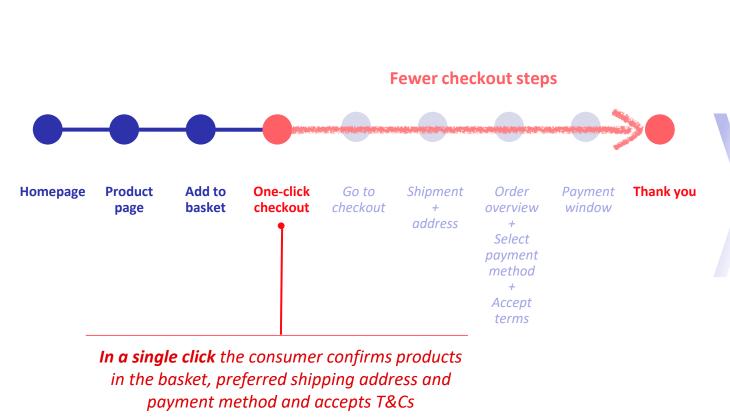


We improve conversion with one-click checkout, driving our merchants' revenue

...improving merchants' sales performance

Nexi's one-click checkout solution removes 4 to 7 steps in the checkout process...





40%

Nordic shoppers with 'accounts'

+12_{p.p.}

Higher checkout conversion rate vs legacy solutions

5-20%

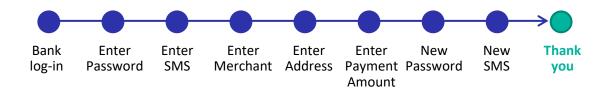
Higher revenue vs legacy solutions

(1B) We bring enterprise-level functionality to simplify high-friction local markets

Poland Example: Payment comparison between | Record | Blik and Polish bank

Before: >50% of Polish eCommerce market is high-friction with many verticals "blocked" from selling online

8 steps to pay online with Polish bank transfer



Examples of most impacted verticals



Hotel bookings



Car rentals



Online grocery



Streaming



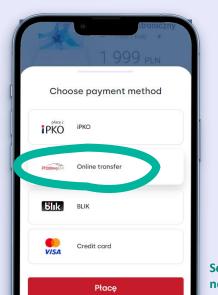
Kiosk sales



Sample mobile payment enabled by Nexi P24







Nexi Poland Q1 22 - Q1 21 TTV growth rate vs. market at 13%

Seamless checkout with near-zero friction

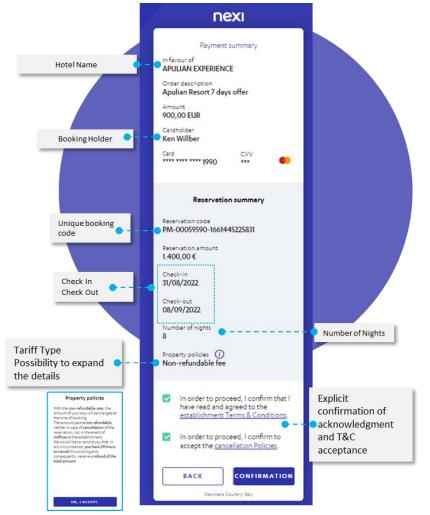


(1C) We use our deep local expertise to create vertical-specific features

Nexi's deep tailoring to local requirements...

...specific to the hospitality industry...

...resulting in strong performance





Reputation guarantee



Extended "no-show" management



Pre-payments in instalments



Digital disputes management



Payment-integrated T&C "click to accept"



Full integration with CMS

1.6K

Hotels served



Specialised ISVs integrated



Chargeback cases lost



1

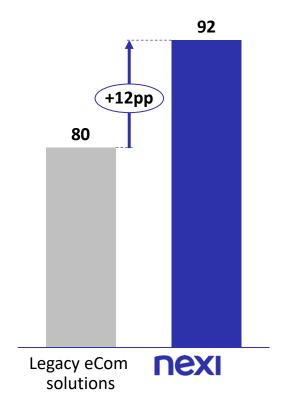
These innovative propositions capture 2.5x economics vs. legacy solutions

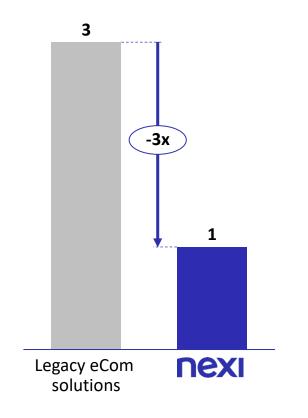
Merchants generate more revenue...

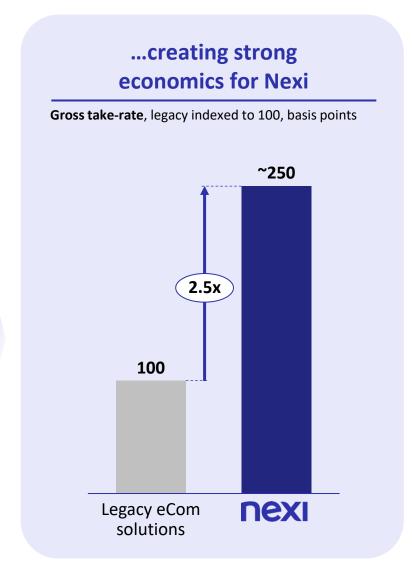
...at lower cost to operate...

Checkout conversion rate, percent

Operational complexity, merchant admin FTE









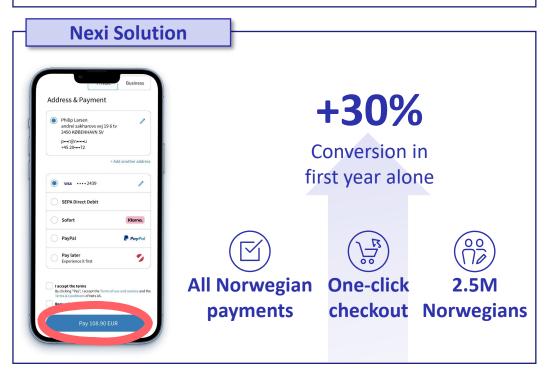


Nexi merchants thrive with our obsession for expert, local solutions



Customer need

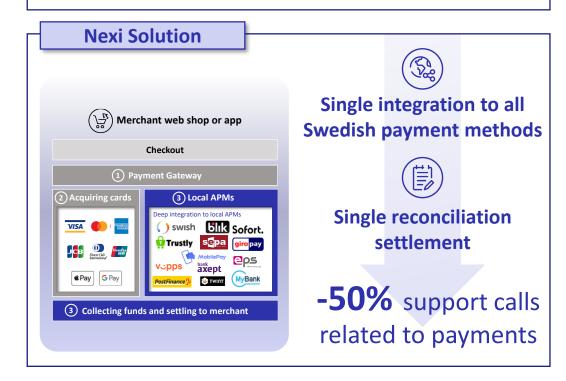
+ Simple checkout to replace complex partner solution





Customer need

Simple solution to replace multiple providers, payments not applied to subscriber's bills





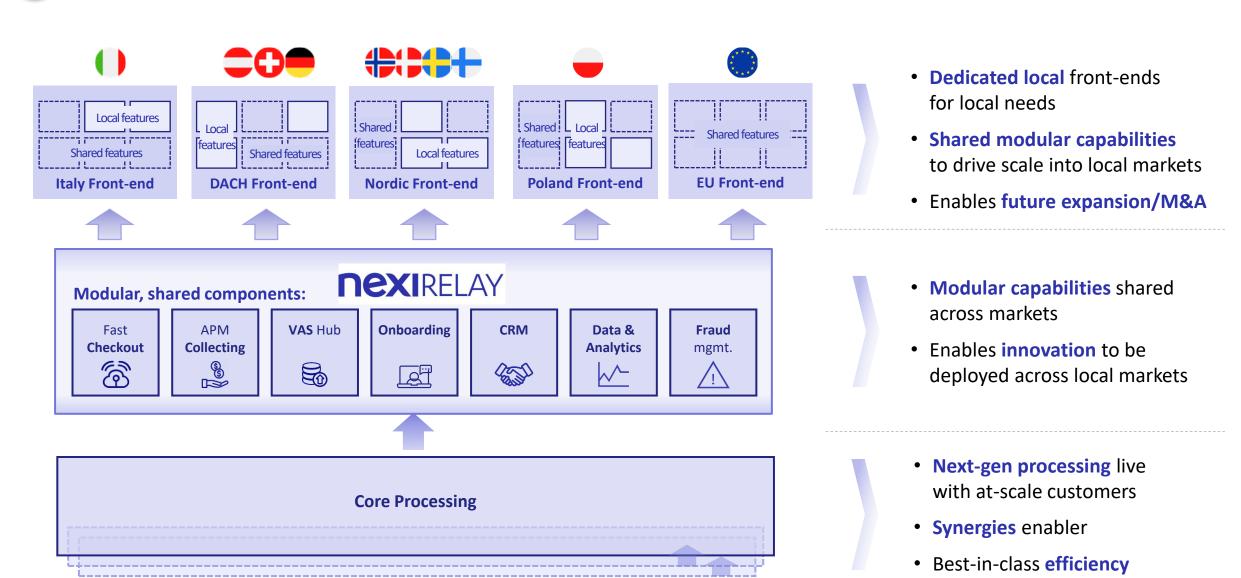


2 Nexi's localized front-ends simplify commerce complexity across Europe

	Local consumer behavior		Local fiscal/ reg requirements	Local payment specificity		Nexi deep
				Currencies	PSD2 implementation	local capability
	% TTV local payment methods	# APMs for 80% TTV	Local VAT, income tax, banking, reporting req's			
ITALY	~ 5%	6	High	EUR	Italian CBI Globe hub100+ local bank variations of standard	\bigcirc
DACH	~ 70%	8	Medium	EUR, CHF	90% Berlin Group10% proprietary	\bigcirc
NORDICS (ex. Finland)	~ 60%	9	High	DKK, NOK, SEK	 Local variations of Berlin Group standard 	\bigcirc
FINLAND	~ 65%	5	Medium	EUR	Finnish API standardIndividual bank variations of standard	\bigcirc
POLAND	~ 60%	5	High	PLN	Polish API standard100+ local bank variations of standard	\bigcirc



Unique advantage in tailored local front-ends with our European scale...

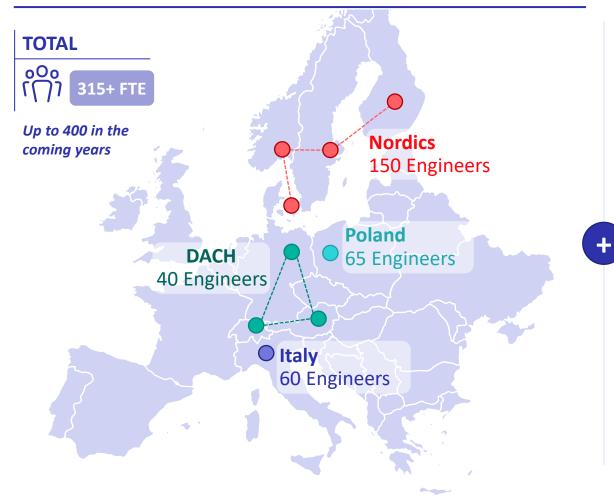






...enabled by deep product and engineering talent, growing from 550+ to almost 1,000 in Europe

In-country dedicated eCom product engineers...



...boosted by our digital capabilities over time

nexi Digital

- 250+ engineers (500+ by 2025) located in Milan,
 Bari, Katowice and Helsinki
- Strategic delivery capabilities to drive economies of scale
- In-house software development firepower



Time To Market



Lean & Agile



Best-in-class delivery



Top Talent



Cutting-edge Technologies





Unique opportunity to use local sales and support to unlock cross-sales

Deep local market coverage...

...unlocks a large cross-sell opportunity



350+ in-country expert sales and customer support, also leveraging 500+ sellers in LAKA and SME teams



300+ distribution partnerships across our markets

~70k Nexi digital-first merchants



~2.2M

sME merchants progressively going online

~3k

LAKA merchants

with clear omnichannel needs

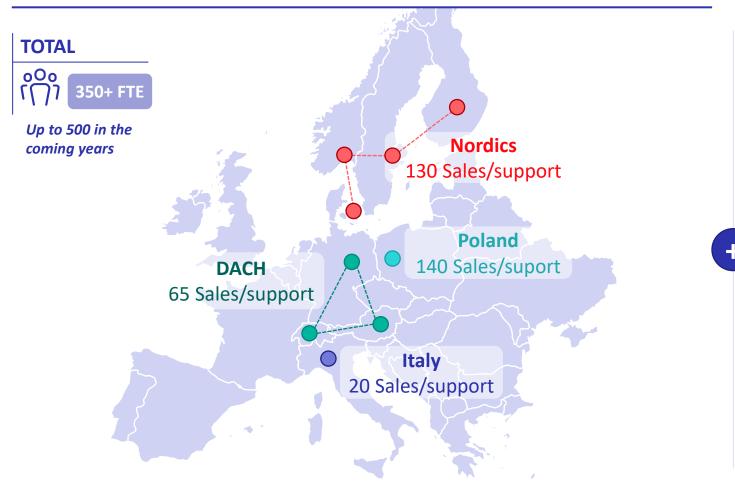




350+ local, expert eCom sales and support, growing to 500+ in mid-term, combined with 500+ sellers in SME and LAKA for c.1,000 in Europe...

In-country dedicated eCom sales/support resources...

...with additional firepower leveraging through Nexi sales organization





200+ in LAKA sales teams across Europe also selling eCom solutions to large omni-channel merchants

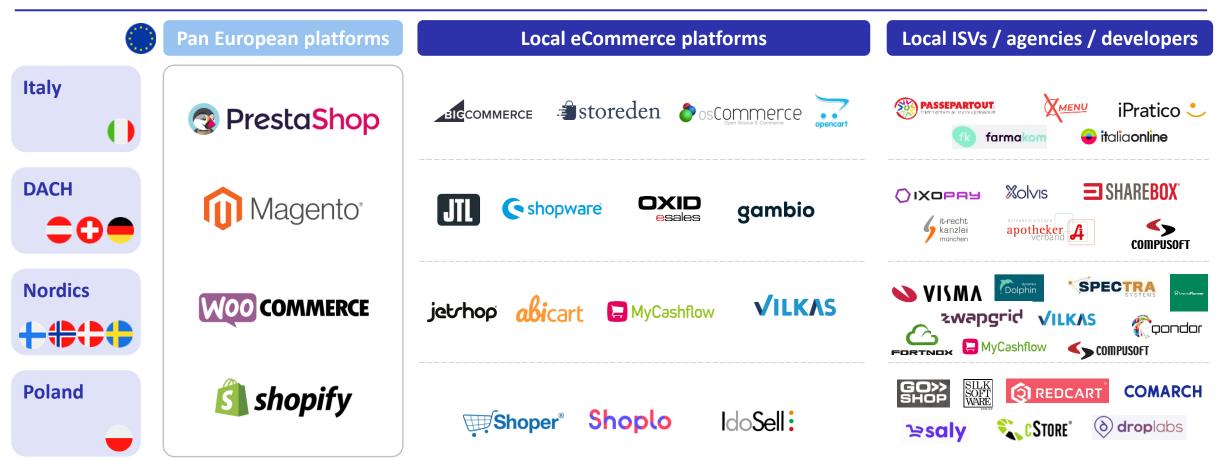
300+ in SME sales teams across Europe also selling eCom solutions to small merchants adopting online sales





...and deeply entrenched into a wide local ecosystem of partners

Platform coverage & key distribution partnerships





Unlocks a large opportunity to cross-sell ecommerce into Nexi's total merchant base and accelerate growth from our fast-growing innovations

TTV growth ¹	Penetration to Nexi merchant base ²
+12%	<20%
+19%	<15%
+32%	<5%
+35%	<5%
+34%	<5%
Strong	
	+12% +19% +32% +35%

1
Large x-sell
opportunity

New propositions	% of total eCom revenue	TTV growth ¹
One-click checkout	~5%	+233%
Frictionless APMs	~5%	+800%
Vertical solutions	~1%	+300%

Long runway Accelerated growth



Winning in eCommerce: key takeaways

Market overview

- European eCom market is local and fragmented, dominated by local payment methods and ecosystems
- Mid-market is the largest, most attractive customer segment
- Nexi is the leading European eCommerce provider with unique market position and assets

eCommerce strategic pillars

- Achieve leadership in mid-market through:
 - **High-conversion omni-acceptance** and **collection** solutions, with full local integrations
 - Local front-ends with one pan-European integration layer
 - Cross-selling synergies with SME and LAKA,
 with further investments in local go-to-market and support



Winning in Issuing Solutions





Torsten Hagen Jørgensen



Alessandro Piccioni



Key messages for today

Market overview

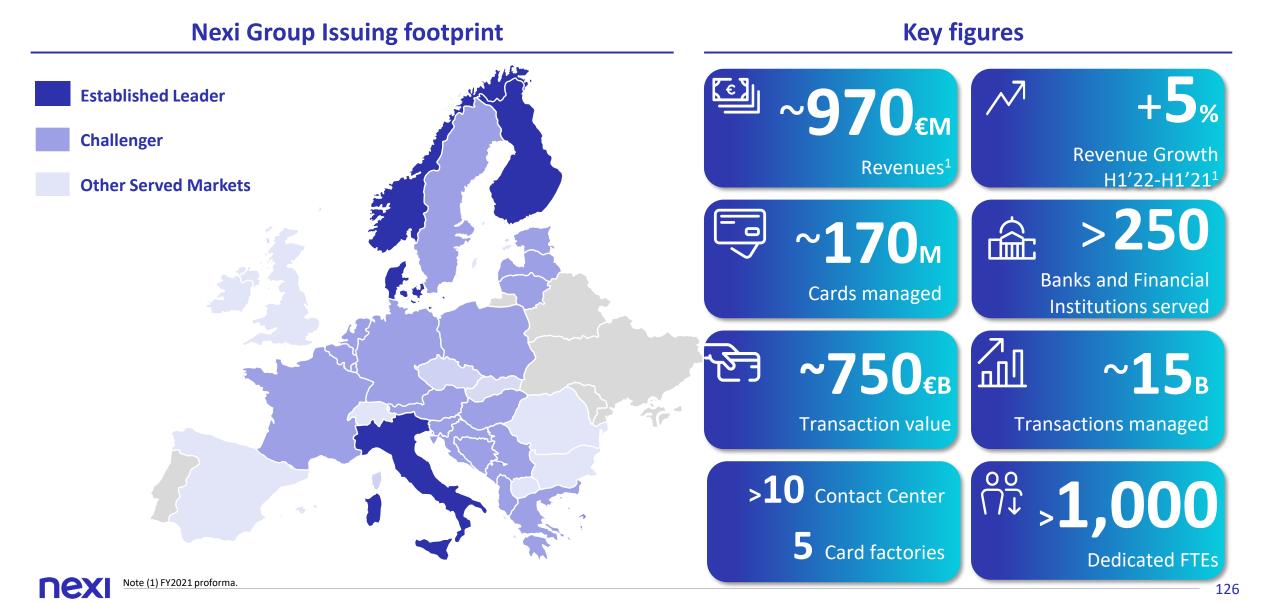
- Exposure to attractive markets, with strong headroom for growth
- Nexi pan-European footprint, with >250 Financial Institutions covered
- Comprehensive Advanced Digital Issuing solutions, with full value chain coverage

Issuing strategy pillars

- Win new customers in Europe:
 - Bank customers on digital processing across Europe, leveraging unique platform agility
 - Corporates/FinTechs and medium/smaller Banks,
 through Nexi unique Payments-as-a-Service proposition
- Grow customer base value by:
 - Upselling modular VAS proposition on Banks customer base
 - Upgrading medium/smaller Banks to Nexi unique
 Payments-as-a-Service



Pan European footprint and market coverage in Issuing



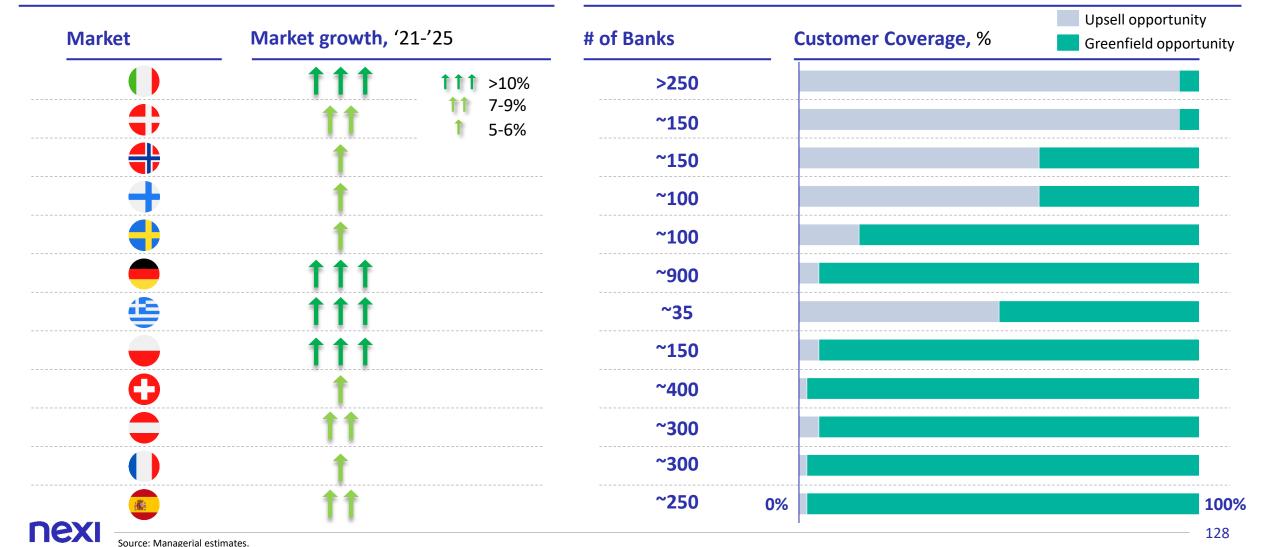
Diversified and loyal customer base of >250 Financial Institutions



Relevant headroom for growth in volumes and customer acquisition

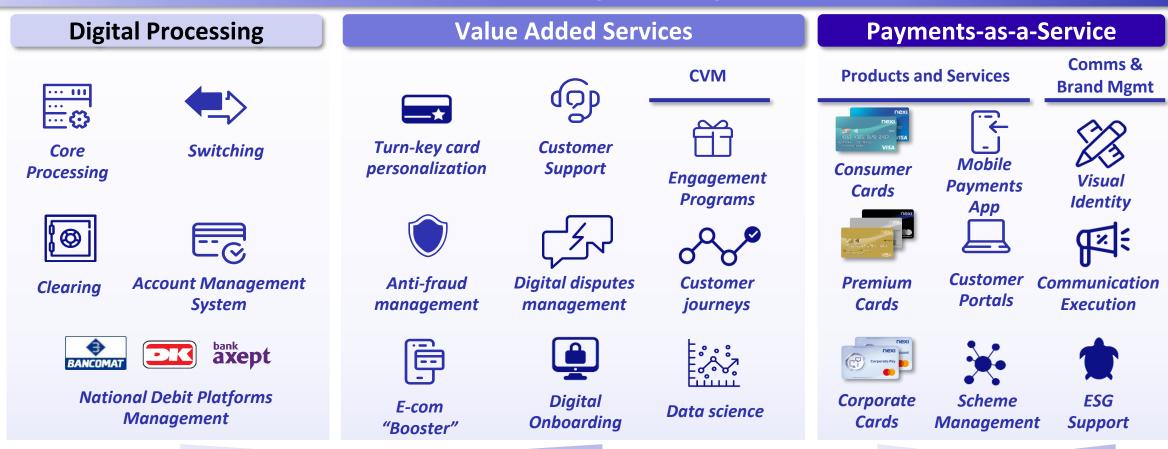
Exposure to attractive markets with strong growth of digital payments

Significant commercial opportunities in a fragmented banking landscape



Comprehensive Advanced Digital Issuing solutions with full value chain coverage

Advanced Digital Issuing



Multiple European markets

Italy, ready for international expansion



Clear strategic focus to win in Issuing Solutions

Customer **New Customers Current Customer Base** Segment **Large Banks** Win New Deals on Upsell **Digital Processing Digital VAS propositions** Medium/ **Small Banks** Upsell Win New Customers on **Payments-as-a-Service propositions Payments-as-a-Service propositions** Fintech/ **Corporates**



Clear strategic focus to win in Issuing Solutions

Customer **New Customers Current Customer Base** Segment **Large Banks** Win New Deals on Upsell **Digital VAS propositions Digital Processing** Medium/ **Small Banks** Upsell Win New Customers on **Payments-as-a-Service propositions** Payments-as-a-Service propositions Fintech/ Corporates



Strong pipeline and recent track record of new Customer Wins...

Recent wins

- Co-branded Cards for retailers clients of large Banking Group
- Digital first card solutions for Fintech
- Retail cards for Consumer Finance player
- Retail cards for retailers clients of large Bank
- Retail cards for Fintech
- Issuing of gift cards for digital marketplace
- ...

Active prospects discussions

- Digital Processing across multiple EU countries for large Banking Group
- BNPL solutions across multiple EU countries for captive Bank of Retailer
- Automated clearing system for Banking Group
- Issuing of Debit Cards for large Bank
- Authorization, processing and selected VAS for large Bank
- Full suite of Issuing products for new consolidated Banking Group
- ...

>30€M/year incremental revenues

>180 active prospect discussions



...powered by innovative and agile Digital Processing platform



UNI platform as driver of both innovation agility and efficiency





settlement platform







S'banken

Handelsbanken















Modular offering



Competitive, transparent and predictable pricing



Best-in-class performance (+99,99% uptime)





Lunar – Rethinking the banking experience leveraging our superior Digital Processing

Customer needs

- **Keep control** of the Bank and product development
- **Technological maturity** and well documented API suite
- Free up the Bank from security scope and effort
- Onsite resources enabling easy integration & committed collaboration

Nexi Solution



Card processing services incl. Digital Lifecycle Management (e.g., virtual cards, Pin services, ...)



Frauds and disputes management



Account management and eSignature services



Card design customization



100% Digital **Banking Experience**



Innovative mobile payment solutions fitting Lunar users' lifestyle



Agile Implementation with 7-month time to market



Secured and **PCI DSS** compliant solution

ABOUT LUNAR

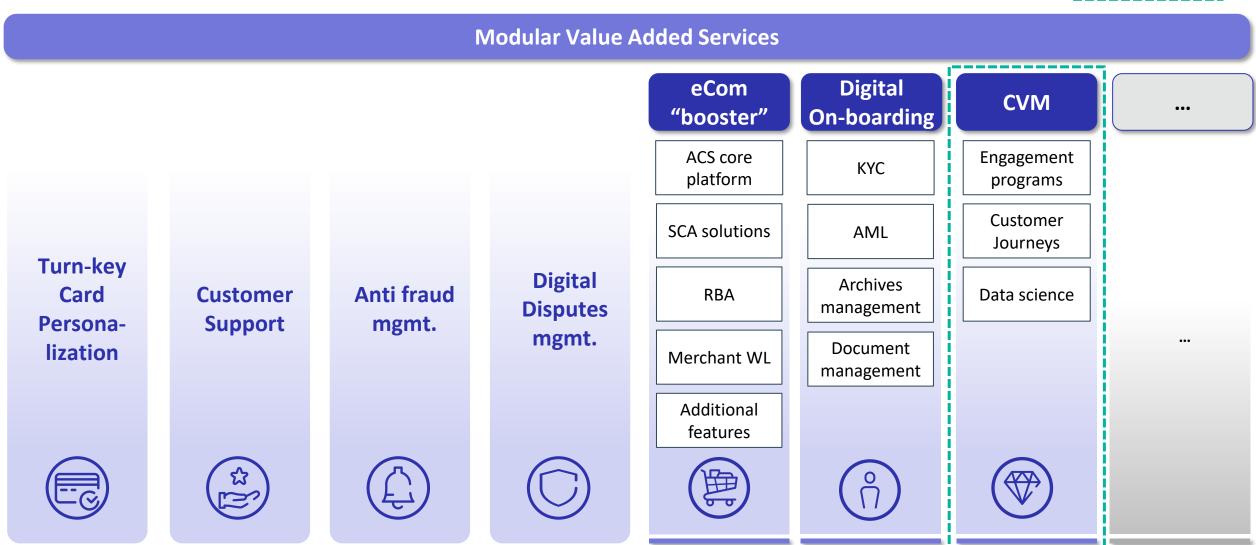
- Neo-bank established in Denmark in 2015
- 100% digital value proposition, offering mobile first banking services
- Over 500K users in Denmark, Sweden and Norway





Grow Customer value on top of Digital Processing through Value Added Services

Focus next page





Intesa Sanpaolo – CVM upsell: reward transactional instant win

Customer needs

- Generate daily Customer's interactions with Intesa via the Intesa Sanpaolo Reward App
- Real time engagement to reward in the moment of payment
- 3 Create multiple mechanics to drive behavioral engagement
- 4 Create digital stickiness and increase customers' NPS

Nexi Solutions

Digital Instant
Win
based on
number/type of
customer's card

transactions

E2E solution
from codesign to golive and activation

Creation of a data-driven, configurable transactional instant win engine

Pl integrat

API integration
in the ISP reward
App to boost the
Intesa
Experience

and UI

E€ Adjustable data driven

algorithm



+27%
Enabled
customers

180K Instantevents/week +260%
Participants'
growth

+29%
Processed

transactions/day





- Intesa Sanpaolo is the Italian leader in all banking business sectors (retail, corporate and wealth management)
- ISP serves 13.5 million customers with a network of about 3,700 branches
- €35.6 bn market capitalization (as of 30th June 22)

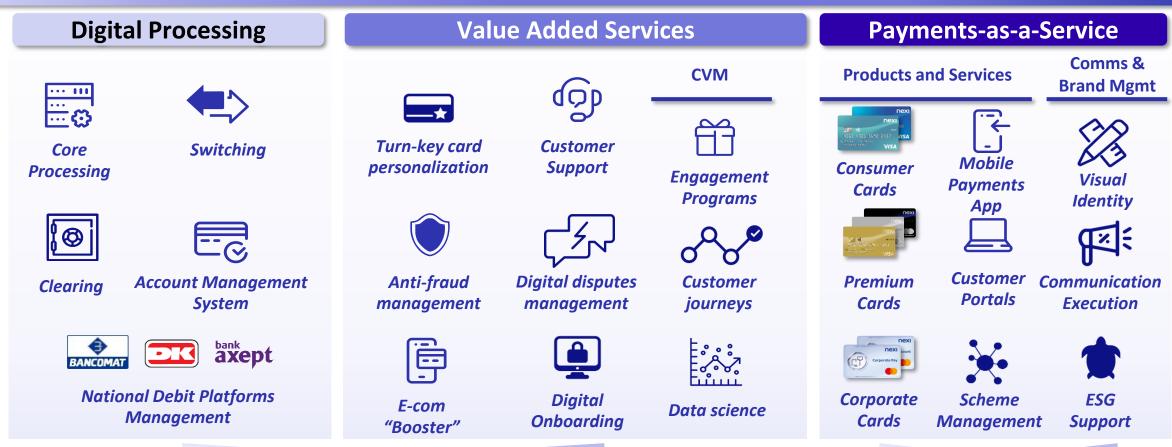
Clear strategic focus to win in Issuing Solutions

Customer **Current Customer Base New Customers** Segment **Large Banks** Win New Deals on Upsell **Digital Processing Digital VAS propositions** Medium/ **Small Banks** Upsell Win New Customers on Payments-as-a-Service propositions • **Payments-as-a-Service propositions** Fintech/ **Corporates**



Comprehensive Advanced Digital Issuing solutions with full value chain coverage

Advanced Digital Issuing



Multiple European markets

Italy, ready for international expansion





Unique Payments-as-a-Service business model...

Processing

- Core platforms switching
- Clearing
- Account mgmt. system

Operations

- Card **Personalization**
- Customer support
- Anti-fraud mgmt.
- Disputes mgmt.
- E-com "booster"
- Customer onboarding

Product and services

- Product design and development (Consumer, Premium, and Corporate cards)
- Digital front-ends (Mobile Payments apps and Customer portals)
- Scheme mgmt.



Customer Value Management

- Engagement programs
- Customer Journeys
- Data science

Comms. and brand mgmt.

- Visual identity design
- Communication execution
- ESG Support













...with clear benefits for all type of clients



Key benefits of Payments-as-a-Service proposition... ...for all client segments **Fintech Corporates** Banks State of the art Innovation and unique Time to Market **Effectiveness** Customer Value increase and lower churn **Reduction of complexity** over E2E Issuing Value Chain **Efficiency Cost efficiency** leveraging Nexi scale Best in class **Stability** on critical services Specialized turnkey **Regulatory** activities management



Payments-as-a-Service model serving 150+ Banks in Italy

















































Banco Desio





Nexi Debit showing great traction, with further growth potential

Key product capabilities

Key results

- Full turnkey card management
- Full **SCA solution** for eCommerce
- **Advanced antifraud**
- **International** usage also for cash-out
- Advanced digital properties, including card management app (NPS: >60)
- Integrated engagement program
- Clear value levers for the Banks
 - Domestic or obsolete cards replacement
 - Business cards upselling
 - Current account native bundling



~2.1M Cards, 2021 >140% CAGR '19-'21



CheBanca! - PaaS upselling for a Digital Bank

Key products and services offered



Full Card Portfolio

(credit, debit, prepaid)





New digital features developed ad hoc for the Bank (e.g., Digital card tracking)



Deep API-based integration

with Bank back-ends



Sales wizard on Bank's properties with Nexi product catalogue

Fully branded Bank website and app

Key results



Higher value

generated for Nexi and CheBanca!

+650K cards

Migrated from Backbook



Agile implementation

of Nexi solutions in almost 9 months



Strong customer base



Enriched innovation

roadmap, enabling all latest features for clients



Fully customized

integration and access to Nexi functionalities via API

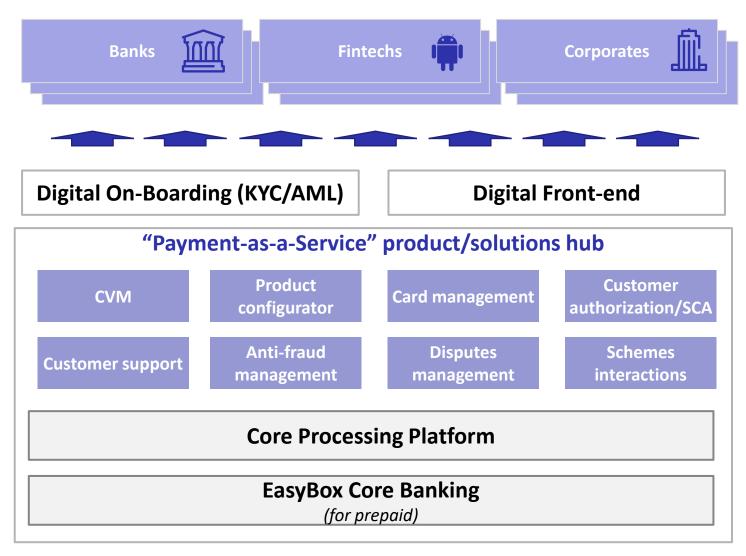


ABOUT CHEBANCA!

- Mediobanca Group's digital Retail bank founded in 2008 focused on savings and investments
- Digital first proposition based on multichannel distribution model
- Highly competitive and extensive product portfolio
- Over 800K customers in the Italian market



Creating best in class product platform for PaaS propositions, combining our leading existing capabilities



- API-based interfaces
- Single processing back-bone across the Group
- Natively cross-country (multilanguage, multi currency, ...)
- Re-usable product configurations for fast time-tomarket
- Sandbox and testing environment for Fintech



GoHenry – Long term partnership on PaaS proposition for a winning Fintech

Customer needs

- Build personalized solutions for kids and families
- Accelerate growth in key geographies across Europe and US, with priority markets being Italy, Germany, France and Spain
- **3 Drive revenue growth** with additional revenue streams and VAS

Nexi Solutions



Specific know-how

on young generations from YAP marketing and product design



1:1 card personalization



Instant Issuing Prepaid card



Full digital processing



Online card management platform



Digital Customer onboarding including KYC/AML

ABOUT GOHENRY

- Prepaid debit card and financial education app helping 6-18-year-olds master money skills for life
- Over 2M customers in the UK, USA & through fully owned Pixpay in France and Spain





Winning in Issuing Solutions: key takeaways

Market overview

- Pan European footprint, with >250 Financial Institutions covered
- Exposure to attractive markets, with strong headroom for growth
- Comprehensive Advanced Digital Issuing solutions, with full value chain coverage

Issuing strategy pillars

Win new customers in Europe:

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Conclusions



Paolo Bertoluzzo



Three key messages

1

Privileged position in very attractive markets

- Europe fragmented and very attractive for strong entrenched players
- Accelerated strong market growth, with secular shift from cash to digital
- Exposure to very attractive markets, with only 36% card penetration
- A mix of strong Leader and established Challenger positions

2

Differentiated growth strategy

- Differentiate through scale and market & customer proximity
- Drive accelerated growth on SME, eCommerce and Advanced Digital Issuing, through superior products and commercial execution
- Deliver strong synergies and continued operating leverage

3

Strong profitable growth and cash generation

- Revenues growing ~9% CAGR¹
- EBITDA growing ~14% CAGR¹ with ∼+900 bps margin expansion by 2025
- Excess cash generation of ~2.8 €B+
 in 2023-25, available for further
 value creation
- Normalized EPS growing ~20% CAGR¹



Notes: (1) 2021-2025 CAGR.



Annex agenda

Nexi: The Leading European PayTech

Our Growth Plan

Winning in Merchant Solutions

Winning in Digital Banking Solutions



ESG championship, making digital payments a driver of progress – Details on KPI



Digital Payments as a driver for progress...

Initiatives

Social Progress, Digitization and Inclusion

- Support SMEs and micro businesses digitization
- Drive digital inclusion and increase proximity to local communities
- Support public services and PA / citizens digitization

Security and Trust

- Guarantee perfect security and service continuity
- Promote customer centricity as a business foundation

Targets

250k

of SMEs in merchant base with at least one of the new digital propositions

99,99% % of guaranteed

ESG

...and clear commitment as an ESG champion

Initiatives

Sustainable Products and Supply Chain

- Improve eco-friendly design of products
- Promote Nexi's sustainability standards across supply chain

Decarbonization

- Achieve Carbon Neutrality by 2022 and Net Zero by 2040
- Accelerate greener consumption behaviors

Talent Development and DE&I

- Invest in people engagement and continuous capabilities upgrade
- Ensure proper gender / minorities representation and inclusion

+1p.p./year Share of women in managerial² positions

Targets

≥50%

% of green1 cards

Governance

- Adhere to high ethical standards and disclose complete ESG policies
- Adopt a best-in-class governance to achieve our ESG targets

≥10%
Weight of ESG targets

Inclusion in Dow Jones Sustainability Index

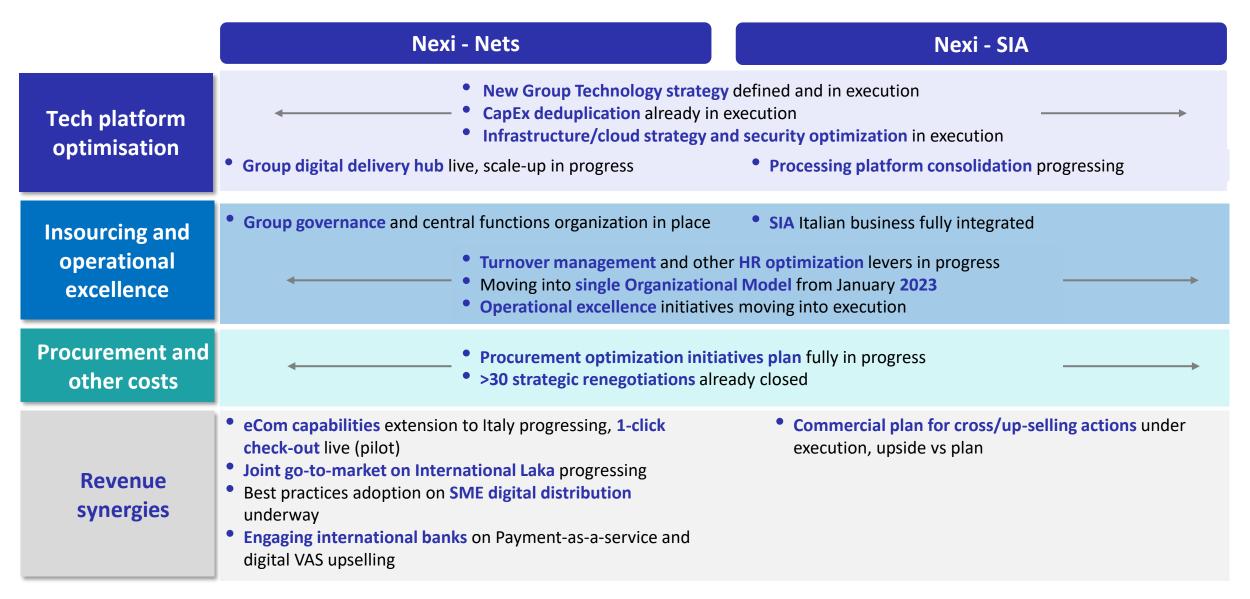
Dow Jones Sustainability Indices

Powered by the S&P Global CSA



Time horizon to be confirmed after 2022 S&P ESG Rating release

Integration workstreams and synergies progressing according to plan





Annex agenda

Nexi: The Leading European PayTech

Our Growth Plan

Winning in Merchant Solutions

Winning in Digital Banking Solutions



Financial disclosure framework for Nexi's revenues

Illustrative gross to net revenues bridge (2021PF)

Gross revenues	4.6 €B
(-) Scheme fees	Fees charged by card schemes
(-) Interchange fees	Fees charged by card issuers
(-) Rebates to partners	Distribution costs in the form of fee rebates
(-) Others	Financial charges
Reported net revenues	2.9 €B

- Reported revenues for Merchant Solutions are net of scheme fees, which means that top line revenue growth appear slower than actual business growth and distort comparison
- Net revenues for all business lines also take into account distribution costs / fee rebates to partners, which distort comparison of revenue-based KPIs (e.g. capex as % of revenues)



Confirmed 2022 targets

Net Revenues

- ✓ 7-9% net revenue growth
- **✓** Double-digit growth in Merchant Solutions

EBITDA

- ✓ 13-16% EBITDA growth, +2 p.p. EBITDA margin expansion
- ✓ Delivered synergies partially reinvested in e-Commerce and Germany acceleration

Capex

√ 8-10% ordinary capex as % of net revenues

Non-recurring Items

- ✓ Transformation and integration costs rapidly decreasing: 2022 almost halved vs. 2021 combined Group level

Net leverage

✓ Continued organic de-leverage with target net debt of ~2.5x EBITDA including run-rate synergies, proforma at ~3.0x EBITDA considering all recent M&A transactions



Annex agenda

Nexi: The Leading European PayTech

Our Growth Plan

Winning in Merchant Solutions

Winning in Digital Banking Solutions



Industry specific propositions as unlocker of value for merchants in grocery – Esselunga case study

Customer needs

- 1 Reliability and scale
- Best-in-class eCom and in-store customer experience
- Omni-acceptance integrated in their systems

Nexi Solutions



Multi store format acceptance



In-app payments

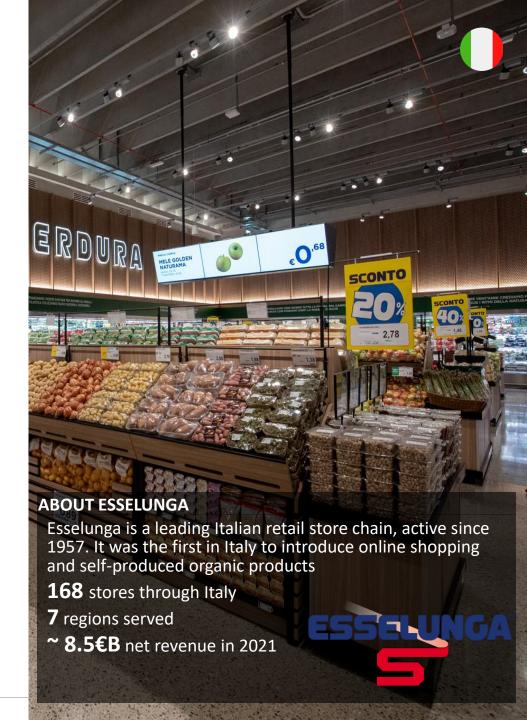


Omni-channel click and collect



Bill Payments at tiller







Creating tailor-made solutions for Italian mid-market leader – Duferco Energia case study

Customer Needs

- 1 Innovate point of sale user experience
- 2 Make payment seamless in charging experience
- 3 Lay platform for future adjacencies and innovation

Nexi Solutions



All-in-one SmartPos

With integrated company app



EV charging specific features



Omni-channel acceptance

POS, eCom, Duferco App



Platform Integration

Salesforce Billing integration





Meeting mid corporate needs with best-in-class solutions – Espresso House case study

Customer Needs

- 1 Fast and reliable transactions
- 2 APP payments with consumer subscriptions
- 3 Loyalty program

Nexi Solutions





Card Link

Tokenized transactions to support Loyalty Program



High-end in-store acceptance

with best of breed hardware



Omni-channel acceptance



ABOUT ESPRESSO HOUSE

Founded un **1996**, Espresso House is a **Swedish coffee chain** serving **Nordics** (Denmark, Finland, Norway, and Sweden) and **Germany**.

5 Countries served

460+ Coffee shops

6K+ Baristas working in Espresso House

161€M Total Transaction Value in 2021





Local customer support as key competitive advantage – JYSK case study

Customer Needs

- 1 Consolidate acquiring and acceptance providers
- 2 Increase service levels across geographies
- 3 Increase acceptance/ conversion rates

Nexi Solutions



Full acceptance solution

integrated with customer platforms



Support in 14 markets with dedicated SLAs



Multiple terminal solutions

for different store formats





B2B payments as unique capability – Generali case study

Customer needs

- Omni-acceptance both online and in-store
- **Cash management automation** through CBI and Swift
- 3 Treasury international management

Nexi Solutions



Omni-channel acceptance

for POS, eCom and App



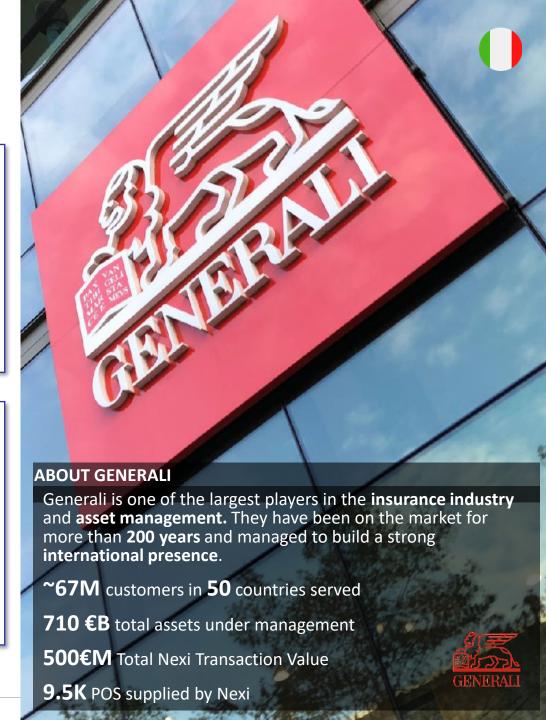
Nexi Multi Network

for cash management automation



Swift Service Bureau

multi-country bank payments





Back-end integration as key differentiator – Allianz case study

Customer needs

- 1 Omni-acceptance both online and in-store
- 2 Scalable payment solution to support M&A
- 3 ERP/accounting Integration

Nexi Solutions



Omni-channel acceptance

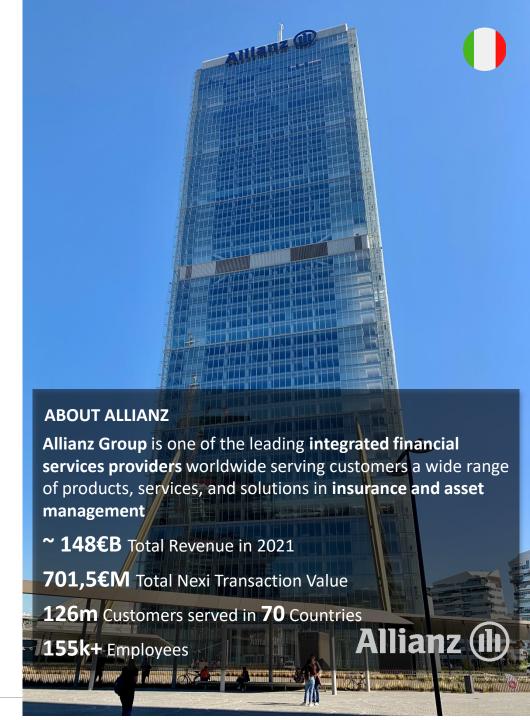


Recurring payments & subscription management

Cards and Account-to account



Online reconciliation





Annex agenda

Nexi: The Leading European PayTech

Our Growth Plan

Winning in Merchant Solutions

Winning in Digital Banking Solutions



Key messages

Market overview

- Emerging industry trends creating new growth opportunities for our business
- Nexi leader in Europe on Account Payments for Banks and Corporates,
 with broad spectrum of dedicated solutions
- Grow in Account-based payments:
 - Accelerate integrated Account Payments and Collection solutions for Corporates and PA
 - Drive Account-to-Account/Instant Payments growth across Europe
- Rationalize business portfolio:
 - Focus on key growth strategic opportunities
 - Dismiss/partner on non-core businesses

DBS strategy pillars



Leader in Europe on Digital Account Payments solutions for Banks and Corporates

Nexi Group DBS Footprint

Key figures



















nexi

Note: (1) FY2021 proforma net of assets held for sale

Source: Company information 165

Broad spectrum of Account Payments solutions to cover all types of clients' needs

Corporate & PA Payments

Connecting Corporates/PA to **Account Payments rails** SEPA & Open Cross-border **Banking Payments** Bill **Digital Corporate Payments Banking Corporates & PAs** TeamSystem[®]

Core Banking Payments

Enabling Banks to access and manage Account Payments rails **Core Banking** Account **Platforms Payments** Hub **Intermediary Banking** Banks and EMIs/PIs¹ enel x ING 🎒 Banca Popolare CRÉDIT AGRICOLE Sella

Payments Infrastructures

Infrastructures for sending and exchanging Account Payments transactions SEPA & Network Domestic Clearing Central Banks Blockchain **Platforms Central Institutions and Banks EBA CLEARING** UniCredit INTESA M SANPAOLO **EURONEXT**

ATMs & Self-banking

Outsourcing services for ATMs and Self-banking





Italy

International

Banks















Emerging industry trends create opportunities for our business

NOT EXHAUSTIVE



 Corporates need higher integration of Account Payments/Collection services to meet multiple and differentiated needs along the whole value chain



Open Banking

• Open Banking landscape evolving in Europe, leading to more sophisticated use cases offered by active players, both FinTechs and traditional ones, leveraging API platforms



 Instant Payments expected to grow as a new rail (~18% share of SEPA transactions in 2027), driven by evolving consumers needs for fast and reliable A2A payment solutions



Secured connectivity

Large connectivity/secure messaging market worth ~300€M in Europe, with growth driven by digital/real-time payments and migration to Cloud infrastructures



Processing outsourcing

 Growing need for banks to outsource Account Payments platforms to reduce costs/complexity



Digital Banking Solutions strategic pillars and initiatives

Two strategic pillars...

Accelerate integrated Account
 Payments and Collection solutions
 for Corporates and PAs

Drive Account-to-Account/Instant
 Payments growth across Europe

...with clear strategic initiatives

1 Corporate & PA Payments



2 Core Banking Payments



3 Payments Infrastructures



See deep dives in the following pages

Rationalize business portfolio

Grow in

Account-based

Payments

- Focus on key growth strategic opportunities
- Dismiss/partner on non-core businesses



Corporate & PA Payments: Key opportunities and main strategic initiatives

Key opportunities

- Corporates expanding to multi-acceptance solutions, including non-card rails and new innovative products in the market (e.g., Request to Pay, Open Banking), while at the same time facing fragmentation of internal Treasury systems
- PAs undergoing digital transformation
- Strong Nexi starting market position in Italy (Nexi owns and/or acts as tech provider on most Corporate & PAs payments rails), with a competitive advantage to reduce current cost/complexity, already serving leading players
- Opportunity for Nexi to extend Host-to-Host business also to mid-market Corporates & PAs
- Further opportunity for Nexi to export Corporate & PA
 new Gateway and Open Banking/Bill payments products
 to other European countries (not included in current Plan)

Main strategic initiatives

Accelerate penetration in LAKAs and Large PAs with new integrated Gateway proposition to access all Account Payments rails, with key features:



- Omni-channel: Account Payments rails and Card Acceptance rails
- API-based: single access point, single workflow
- Value-added-services: e.g., real time omni-channel reporting, invoice reconciliation

B dedicated commercial campaigns with Bank partners and agreements with main ERP players to also reach midmarket Corporates and local PAs



Core Banking Payments: Key opportunities and main strategic initiatives

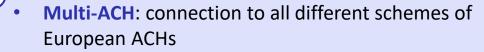
Key opportunities

- Final consumers demanding more and more seamless availability of all payments' rails across all access channels (i.e., branch, home banking, ATM)
- Banks and Corporates modernizing their Core Banking platform in order to reduce complexity and time-tomarket
- Strong Nexi know-how and competences to further develop consolidated and dedicated solutions for Account Payments processing
- Opportunity for Nexi to expand client coverage by bundling with Network and Clearing offer

Main strategic initiatives

Drive market expansion with an innovative and state-of- the-art SaaS¹ Nexi Payment Hub, covering all steps of the processing chain from Channels to interbank exchange infrastructures:

 Multi-Channel: configurable over all different customer access channels of the Bank



- Multi-Bank: management of different Banking Group configurations
- Multi-product: rules-based configurable workflows for different payment products

Focus on mid-large European Banks with international goto-market and packaging offering with other Nexi Account Payments services. Develop new marketing and sales approach, with integrated offers with Network and Clearing services and Sales specialists, leveraging Nexi international customer relationships



Payments Infrastructures: Key opportunities and main strategic initiatives

Key opportunities

- Customers progressively adopting alternative/A2A payment rails, driving relevant expected SEPA transactions growth (~6% in 2022-2027), with growing share also on retail payments and new Instant Payments rail
- Strong Nexi market position as engine of EBA Clearing, strongest player on market (~40% market share)
- Potential **faster development also of innovative rails** (e.g. Open Banking, Request-to-Pay not included in current plan)
- Network market expected to growth driven by digital transactions & migration to Cloud, with increasing need for banks to reduce connection complexity by adopting one-stop-shop highperformance solutions
- Strong Nexi position as owner of SIANet, leading European network solution with distinctive features (1,000+ nodes reachable, service level, guaranteed delivery in real time, cloud ready....) and recently certified for new ECB platform (ESMIG)
- Potential faster take-off of Cloud/Internet-of-Things (not included in current plan)

Main strategic initiatives

Strengthen strategic partnership with EBA Clearing, supporting further development & innovation.

A Continue to actively support EBA Clearing strategic development, helping to promote diffusion of new rails (e.g. Instant, RTP) and developing new services (e.g. anti-fraud)

B product distinctiveness and enlarged market coverage. Offer connection/backup services throughout European banking system to new ECB platform (ESMIG) and activate more agreements with main Cloud providers as preferred connection partner

Accelerate SIANet promotion by leveraging

